




Stakeholder Leadership Committee
12/11/09

Revised: 12/7/09



Community Program Planning Process (cont.)



- Stakeholders are individuals or entities with an interest in mental health services in California, including, but not limited to:
 - SMI/SED individuals and/or their families,
 - Providers of Mental Health and/or related physical health and social services,
 - Educators and/or representatives of education,
 - Representatives of law enforcement,
 - Any other organization that represents the interests of SMI/SED individuals and their families

4


MHSA General Standards (CCR, Title 9, Section 3320)



- Applicable to planning, implementation and evaluation of MHSA programs/services.
 - Community Collaboration
 - Cultural Competence
 - Client Driven & Family Driven
 - Wellness, Recovery & Resilience Focused
 - Integrated Service Experience

2

Agenda & Handouts



Topic / Item	Left Side	Right Side
1./2. Agenda & Announcements		<ul style="list-style-type: none"> • Agenda • Presentation Slides • 11/20 Summary • Common Acronyms
3. Planning Updates	<ul style="list-style-type: none"> • SLC Work Plan – Revised 12/3/09 	
4. System of Care for Adults & Older Adults	<ul style="list-style-type: none"> • CSS Work Plans A-01 & OA-01 	<ul style="list-style-type: none"> • MHD Health Agenda Report
5. Services for Consumers Involved with the Criminal Justice System	<ul style="list-style-type: none"> • CSS Work Plan A-03 	
6. Office of Housing & Homeless Support Services	<ul style="list-style-type: none"> • CSS Work Plan HO-01 • MHSA Housing Development Overview 	
7. Next Steps		

5


Community Program Planning Process (CCR, Title 9, Section 3300)



- Designate positions / units responsible for:
 - overall planning process;
 - ensuring that stakeholders:
 - have the opportunity to participate in CP³;
 - reflect the County's diversity;
 - include representatives and/or family members of unserved/ underserved populations;
 - outreach to SMI and/or SED consumers and their families
- CP³ will include training for participants

3

MHSA Updates



- SLC Meeting for JAN 15 canceled
- SLC to Review INN "Concepts" on FEB 19
 - Based on the approach endorsed by the SLC on November 20, eight innovated ideas will be developed into INN Concepts,
 - Concepts will have a scope of work, key learning point and preliminary budget
 - Some or all INN "Concepts" will be developed into full INN Work Plans (meeting State guidelines) and submitted to the OAC/DMH
- Unified process for FY10-11 Annual Updates (CSS, WET, PEI, CFTN) and INN initial plan
- SLC will only have one meeting to discuss and consider endorsing two MHSA Housing Program Projects – Hillview Glen and Markham Terrace

6

MHSA Planning Snapshot



	DEC to FEB	2/19	4/12	4/16	5/12	5/21	6/9
Initial INN Plan	Develop selected ideas (8) into INN Concepts (narrative, scope and budget)	SLC Selects INN Concepts to be Developed into INN Work Plans	Post Plan	1 st SLC Review	End 30-Day Posting MHB Public Hearing	2 nd SLC Review and Vote	HHC Review MHB Review
FY11 MHSA Annual Updates: CSS, PEI WET, TN							
MHSA Housing Program: Hillview Glen & Markham Terrace projects	Post project plans for 30-days (do not require public hearings)	SLC review and vote					

Note: BOS Dates are not shown because they have not yet been published for calendar year 2010.

Primary Groups Served



Adults and older adults with Medi-Cal, Medicare, MHSA funding and the uninsured

Ethnic Mix

Ethnicity	% of AOA
White	43%
Latino	23%
Asian/PI	20%
African Amer.	7%
Native Amer.	1%
All Other	6%

Geographic Mix

Area	% of AOA
San Jose East, Central	27%
San Jose South	13%
Morgan Hill, Gilroy	8.5%
Mt. View, Sunnyvale	7%

10

Adult & Older Adult Services Division (AOA)

Overview of the Division and MHSA Programs and Services
(As of: November 20, 2009)

Levels of Care



- **Inpatient** and 23-hour care in a secure environment for high acuity, extreme risk
 - Acute inpatient and jail
 - Institutes for mental disease (IMD) and skilled nursing facilities (SNF)
 - Emergency psychiatric services (EPS)
- **Residential** care with mental health support for clients transitioning from a secure environment to community care
- **Outpatient** mental health services for stable clients continuity their recovery
- **Self help** for clients progressing toward advanced recovery

11

Scope of Services



- A **continuum of programs and services** for adults and older adults experiencing serious mental illness
- **Serving 12,000+** adults and older adults (60 years and older) each year
- Provides direct service through **county and contract** outpatient, residential and inpatient providers
- Services are enhanced through **collaboration with:**
 - **Social Services** including Public Guardian, Aging and Older Adult Services, Supplemental Security Income (SSI) eligibility programs
 - **Courts** including Department of Probation, Drug Treatment Court, Mental Health Court and State Department of Corrections and Rehabilitation (CDCR)
 - **Valley Medical Center** primary care clinics (Federally Qualified Health Centers or FQHCs)

9

Specialized Populations



Institutional Services

- High risk of harm to self or others
- Clients requiring skill building for independent, unsupervised living
- Criminal offenders

Residential Mental Health Services

- Clients requiring transitional support from an IMD to independent living (crisis residential)
- Clients receiving case management and skill building in a group setting (board & care)
- Criminal offenders in transition to community independent living (Evans Lane)

12

Specialized Populations (cont.)



Outpatient and Intensive Outpatient Services

- | | |
|---|--|
| <ul style="list-style-type: none"> • Culturally specific services • MHSA full service partnerships • Families in CalWorks • Crisis diversion through Urgent Care in lieu of EPS | <ul style="list-style-type: none"> • Mental Health Court • Drug Treatment Court • Day treatment, day rehabilitation |
|---|--|

Self Help

- Clients who are stable and in early or advanced recovery

13

Impact of MHSA Funding on AOA Programs



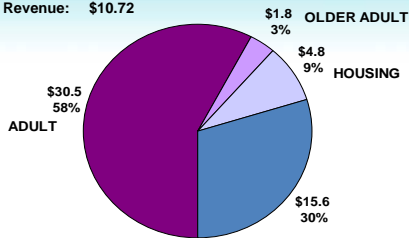
- MHSA funding has funded **new programs** and services:
 - Distinct FSP programs for adults and older adults
 - Specialized services for older adults (Golden Gateway)
 - 24/7 Urgent Care
 - Oversight of homeless services
 - Residential and outpatient services for criminal offenders on probation (Evans Lane)

16

MHSA Funds & Other Funds for AOA Programs FY09-10 Work Plans (in millions)



Total CSS Funding: \$52.75
MHSA Funding: \$42.03
Matching Revenue: \$10.72



■ Adult CSS + Match ■ OA CSS + Match ■ Housing ■ Other CSS

14

Impact of MHSA Funding on AOA Programs



- **Enhance inter-departmental** system-focused services:
 - Specialized programs for criminal offenders and diversion from jail or prison through **collaboration with Courts and Probation** Department
 - **Integrated team** to assure coordination of discharges for both acute inpatients and IMD clients to outpatient care
 - Collaborative program with **Social Services** for outreach to faith communities
 - Incorporation of mental health services into **VMC primary care** clinics (FQHCs)

17

IMPACT OF MHSA FUNDING



Impact of MHSA Funding on AOA System Redesign



- **Adult system redesign --**
 - **Training** for all providers in wellness and recovery model
 - Training in Wellness & Recovery Action Planning (WRAP)
 - Implementation of Milestones of Recovery Scale (MORS)
 - Piloting of Clinically Informed Outcomes Management (CIOM)
 - Support for **restructuring** of both county and contract programs
 - Development of **quality outcomes and improvement** approach

18

Impact of MHSA Funding on AOA System Redesign



- **Peer and family mentor program development**
- **Expanded and enhanced self help programs**
 - All sites (central, north and south county) have coordinators
 - All sites offer five day programming and socialization and ongoing recovery skill building
- **Improved client benefits processing assistance**

19

Full Service Partnership (FSP) Programs



- **Older Adult programs**
 - Offered by Community Solutions and Catholic Charities
 - Focused on group at risk of hospitalization
 - Capacity 25; **43 clients served since 2007**
 - Average length of stay = 1 year
 - **EPS admissions have dropped 53%, acute psych admissions decreased 33%**

22

MHSA FUNDED PROGRAMS AND SERVICES



Full Service Partnership (FSP) Programs



- **Criminal Justice programs**
 - Offered by Gardner, Community Solutions, and Catholic Charities
 - Focused on ex-offenders with mental illness
 - Capacity 180; **297 served since 2007**
 - Average length of stay = 10 months; 50 re-admissions after discharge or AWOL
 - **EPS admissions have dropped 29%**, acute psych admissions increased....
 - But **arrests** (self reported) **dropped by 93%**

23

Full Service Partnership (FSP) Programs



- **Adult programs**
 - Offered by Gardner, Momentum, Opportunity Health, Mekong, Indian Health, Community Solutions
 - Focused on high risk populations; IMD discharges
 - Capacity 200; **241 clients served since 2007**
 - Average length of stay = 12.6 months
 - **EPS admissions have dropped 29%**, but acute psych admissions have increased slightly
 - Studying IMD recidivism

21

MHSA Comprehensive Services for Older Adults



- **Golden Gateway** comprehensive older adult services
 - A service of Catholic Charities
 - Offers **in-home assessment** with **integrated team** of MD, nurse, mental health
 - Provides complete outpatient mental health and case management services
 - Extensive **outreach** to diverse communities
 - Ongoing **education** at senior centers, housing communities and faith communities
- Partnership with Department of Aging and Adult Services for extensive **outreach to the faith community**

24

MHSA Housing Programs



- **MHSA Permanent Housing Units:**
 - Collaborative funding w/ (former) Office of Affordable Housing
 - **40 developed & 90% occupied**; 56 in development
 - Location: 18 (north), 76 (central), 17 (south)
 - FSP Permanent Housing 40 Units w/ Momentum
- **Transitional Housing Units:**
 - **106 contracted** for criminal justice clients; **70 occupied**, including Evans Lane, 3 in San Martin
- Short-term (2-4 yrs) Tenant Based **Rent Subsidy** Program
- **Shelter beds, homeless services**
 - **Collaboration with police departments** in serving the homeless
 - Office of Housing & Homeless Support Services created

25

FY10-11 *Priorities* for AOA



- Apply MORS and CIOM to **outcome measurement and quality improvement**
- Expand **peer and family mentor** programs
 - Integrate into clinical teams *and* each Self Help Centers
- Improve **integration of mental health and primary care**
 - Transition clients with MORS scores of 6, 7, and 8 to primary care, self help and community support
- Implement comprehensive, **coordinated services for older adults**
- **Decrease disparities** and achieve improved penetration rates in underserved communities

28

Services to Uninsured



- **Redesigned Central Mental Health** to serve uninsured only
 - Supported with MHSA funds
 - Assessment, brief therapy, medication management
 - Implementing pilot project with on-site Social Services staff to assist clients in receiving SSI and Medi-Cal
 - To date over 1,300 clients served:
 - 127 successful in receiving Medi-Cal and re-assigned to a full service provider
 - 800+ also converted to APD (ability to pay sliding scale arrangement), Valley Care insurance for low income residents
 - Others still pending approval

26

Adult Criminal Justice Mental Health Services



Overview of CJS Programs
December 11, 2009

AOA *Current Initiatives*



- Successfully implementing adult system redesign in both county and contract sites
- Trained 436 in MORS, 129 in WRAP including providers, clients, and family members
- Transitioned 1,600+ clients to receive mental health care through VMC primary care clinics (FQHCs), with case management offered through mental health department staff

27

Scope of Services



- **Continuum of programs and services** for mentally ill criminal justice offenders on parole or probation
- **Serving 1,700+** adults age 18 - 59
- **County and contract** outpatient, residential and inpatient providers
- Services enhanced through **collaboration with the Courts and Other Departments:**
 - Department of Probation
 - Drug Treatment Court
 - Mental Health Court
 - CA Department of Corrections and Rehabilitation (CDCR)
 - DADS

30

Primary Groups Served



Adults and older adults with Medi-Cal, Medicare, MHA funding and the uninsured

Ethnic Mix All AOA

Ethnicity	% of AOA
White	43%
Latino	23%
Asian/PI	20%
African Amer.	7%
Native Amer.	1%
All Other	6%

Ethnic Mix CJS

Ethnicity	% of AOA
White	37%
Latino	26%
Asian/PI	10%
African Amer.	22%
Native Amer.	0%
All Other	5%

31

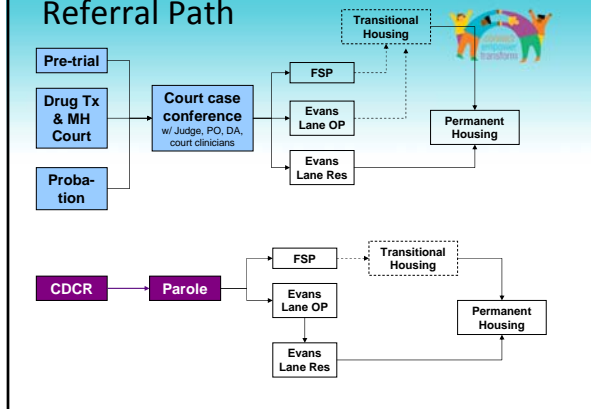
Impact of MHA Funding on CJS Programs



- MHA funding has funded **new programs** and services in CJS:
 - 180 Full Service Partnership slots plus 30 CDRC slots (10 for each FSP provider)
 - Evans Lane Residential and outpatient services for probationers and parolees
 - Transitional housing and housing support
 - Employment development (program to be initiated)

34

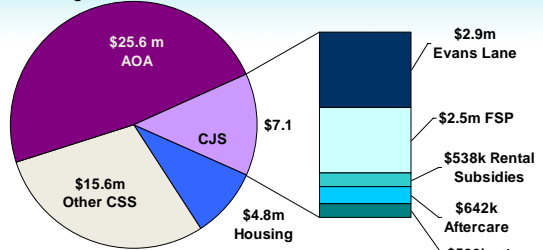
Referral Path



MHA Funds & Other Funds for CJS Programs FY09-10 Work Plans (in millions)



Total CSS Funding: \$52.75
MHA Funding: \$42.03
Matching Revenue: \$10.72

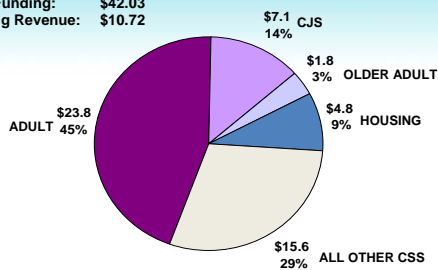


35

MHA Funds & Other Funds for CJS Programs FY09-10 Work Plans (in millions)



Total CSS Funding: \$52.75
MHA Funding: \$42.03
Matching Revenue: \$10.72



33

IMPACT OF MHA FUNDING



Impact of CJS Full Service Partnership (FSP) Programs



- Offered by Gardner, Community Solutions, and Catholic Charities
- Capacity 180; **297 served since 2007**
- Average length of stay = 10 months; 50 re-admissions after discharge or AWOL
- **EPS admissions have dropped 29%**, acute psych admissions increased....
- But **arrests** (self reported) **dropped by 93%**
- **4 graduates from Community Solutions, 11 grads from Catholic Charities**

37

FY10-11 *Priorities* for CJS



- Develop **peer mentor** program at Evans Lane
- Integrate **employment training and placement** into the Evans Lane program
- Develop and apply **measurement tools** to assure improvements in client wellness, recovery, self-sufficiency and re-created lives

40

Impact of Evans Lane Residential and Outpatient



- Capacity 56, have housed 83 since opening 2/09
- Established referral network to community services (AA, NA, faith community)
- Implemented client governance council
 - Sets behavior standards
 - Organizes activities
 - Recommends program improvements
 - Recommends changes in policies and procedures
- **6 graduates to permanent housing & other success stories**

38

Office of Housing and Homeless Support Services (OHSS)



Overview of the MHSA Housing Programs and Services

December 11, 2009

CJS *Current Initiatives*



- Evans Lane residential currently at 75% capacity, estimate spring 2010 for full occupancy
- FSPs at 81% capacity, adding 30 CDRC slots
- Implementing MORS (clinician), CIOM (client) to measure client outcomes in *all* CJS programs
- Opened day treatment at Evans Lane for 18 clients housed at Emergency Housing Consortium (EHC)
- Established positive relations between local law enforcement, CIT officers and CJS programs

39

Scope of Mental Health Housing Programs



This is only a part of the work OHSS:

- Transitional Housing
 - **Permanent Supportive Housing**
 - Housing Development
- Involves collaborations with:
- Mental Health contract agencies
 - County Office of Affordable Housing
 - Non-profit housing developers and service providers

42

Transitional Housing



Serving Full Service Partnership Enrollees

- Criminal Justice System participants
- Evans Lane Housing Program: 56 beds
- Community Solutions: 20 beds
- Rainbow Recovery, Inc.: 16 beds
- Julian Street Inn: 12 beds + 15 beds for 24-hour care referrals

Serving Mentally Ill Homeless Families

- Boccardo Family Living Center in San Martin
- 3 families receive case management, skill building, job training and links to permanent housing

43

Permanent Supportive Housing



HUD Programs (all with MHSA matching funds)

- Housing for Homeless Addicted to Alcohol (HHAA): 42 units
**Service Provider: EHC LifeBuilders
- Supportive Housing Program: 20 units
**Service Provider: Catholic Charities

MHSA Housing Program: FSP Enrollees

- Paseo Senter at Coyote Creek: 10 units (adults)
- Curtner Studios: 27 units (adults)
- Kings Crossing: 5 units (TAY)

46

Transitional Housing (con't.)



Temporary Rent Subsidy Program

- Serving chronically homeless mentally ill individuals and families
- Housing for 2-4 years
- FSP enrollees or other homeless
- Apartment style housing in San Jose
- Wrap-around services: Catholic Charities and Momentum for Mental Health

44

Permanent Supportive Housing: Occupancy



Site (A/OA consumers)	Capacity	Current # of Tenants
HHAA (scattered)	42	43
MHD SHP (scattered)	20	20
Paseo Senter at Coyote Creek	10	11
Curtner Studios	27	21
Belovida Senior Housing Apartments	3	3
Shelter Plus Care: County +Contractors (scattered)	61+43	61+43

47

Transitional Housing: Current Occupancy



Site	Capacity	Current # of Residents
Evans Lane	56	40
Community Solutions	20	20
Rainbow Recovery	16	13
Julian Street Inn	12	7
JSI—24 Hour Care	15	15

45

Primary Groups Served



Adults and older adults currently housed in current permanent supportive housing programs:

Ethnic Mix

Ethnicity	% of AOA
White	49% (98)
Latino	21% (42)
Asian/Pac.Is.	4% (8)
African Amer.	21% (43)
Native Amer.	4% (8)
All Other	1% (3)

Geographic Mix

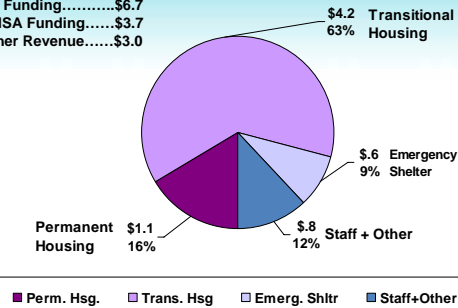
Area	% of AOA
North County	17% (34)
Central County	77% (156)
South County	6% (12)
Total #	202

48

MHSA & Other Funds for OHSS Housing Program FY09-10



Total Funding.....\$6.7
 MHSA Funding.....\$3.7
 Other Revenue.....\$3.0



■ Perm. Hsg. ■ Trans. Hsg. ■ Emerg. Shltr ■ Staff+Other

49

Impact of MHSA Funding on OHSS Programs



- **MHSA funding has created new programs and services:**
 - 122 units of transitional housing
 - Supportive services for Temporary Rent Subsidy Program
 - Evans Lane outpatient and housing programs
 - Supportive services for permanent housing programs: 102 units
 - 72 new permanent housing units
 - 4 staff positions to oversee operations and support consumer tenants

52

Permanent Supportive Housing: In Development



Site	# MHSA Units	Occupancy Date
Hillview Glen Apts.	5: 1-3 bedrooms	March 2010
Kings Crossing	15: 1-2 bedrooms	Summer 2010
Sunnyvale Senior Housing Apts.	18: 1-2 bedrooms	December 2010
Archer Street Apts.	6: studios	February 2011
Sobrato Gilroy Apartments	17: studios	March 2012
Markham Terrace	11: 1+2 bedrooms	June 2013
TOTAL	72 units	

50

Impact of MHSA Funding on OHSS Programs



- **MHSA funding has enhanced the following housing-related programs:**
 - Cold Weather Shelter Program
 - UPLIFT Transit Pass Program
 - 3 units at the Boccardo Family Living Center in San Martin
 - Oversight via CTA of the Homeless Management Information System
 - Facilitation by HomeBase of the HUD NOFA application process
 - Carrying out the homeless count and survey
 - Working with many Collaborative agencies and law enforcement in support of the homeless on the streets, in encampments and in shelters

53

MHSA Housing Funding



Units funded and occupied:	MHSA:	Housing Plus Fund (GF):
40	\$1,475,000	\$925,000
Units funded & to be built: 72	\$12,118,900	\$150,000
Uncommitted Goal: 50	\$6,730,400	\$0
Total: 162	\$20,324,300	\$1,075,000

51

FY10-11 Priorities for OHSS



- Develop more affordable housing, utilizing the balance of the MHSA Housing Program funds and advocate for other CSS funds for housing
- Enhance program services at permanent housing program sites
- Advocate and support fundraising efforts for increased case management services for the homeless
- Enhance collaboration with law enforcement entities, the VTA and the Water District throughout the county to better serve the homeless who live in encampments

54

Your Voice Matters!



- SLC Meetings: **(1/15 Canceled)** 2/19, 3/19, 4/16, 5/21, 6/18

Contact Information

Nancy Pena, Ph.D., Director, MHD, 408-885-5782

Bruce Copley, Deputy Director, MHD 408-885-5773

Ky Le, MHSA Project Manager, 408-885-7543 ky.le@hhs.sccgov.org

Jeannette Ferris, Continuous Learning Manager, 408-792-3911

ThuHien Nguyen, Ph.D., ECCACs, 408-792-3912

Jennifer Jones, Consumer Affairs Manager, 408-793-6780

www.sccmhd.org/mhsa