



SANTA CLARA COUNTY MENTAL HEALTH SERVICES ACT

MHSA SLC Meeting MHSA Outcomes

April 30, 2014

Santa Clara County Training and Conference Center at Charcot

2310 North 1st Street

Suite 102, 1st Floor

8:30 AM - 9:30 AM

Revised: April 28, 2014



WELLNESS • RECOVERY • RESILIENCE

Agenda



I. Introductions (5 mins)

II. Outcomes (45 mins)

- a. CMHDA MOQA Initiative
- b. FY12 /13 County's FSP Program Report

III. Comments/Questions (10 mins)

MOQA



In November 2013, CMHDA launched the **Measures, Outcomes, Quality, and Assessment (MOQA)** initiative to:

1. demonstrate the value of behavioral health services to interested parties,
2. engage counties in quality-improvement-focused evaluation, and
3. evaluate and suggest efficiencies to the way data is collected and to whom it is reported.

MOQA

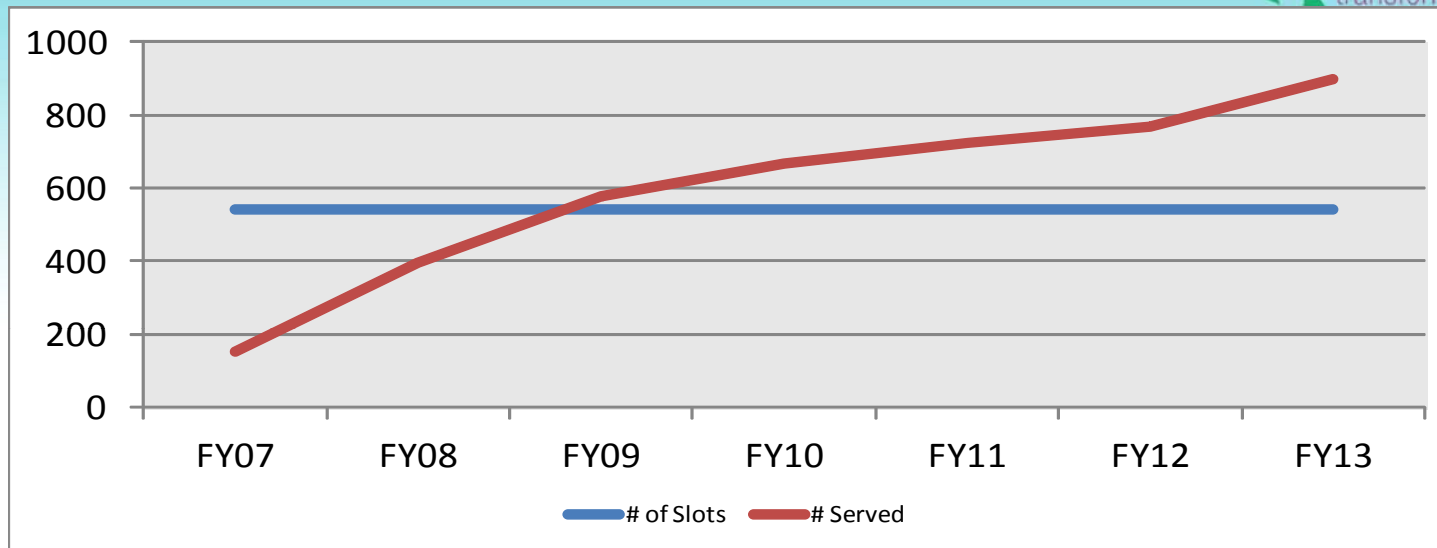


A survey of CA counties found reductions in the number of FSP participants in 2011 who experienced:

Region	Superior	Central	Bay Area*	Los Angeles	Southern	Statewide
Homelessness						
Days Homeless	82%	74%	68%	61%	68%	66%
People Homeless	50%	60%	57%	44%	70%	58%
Hospitalization						
Days Hospitalized	48%	22%	11%	41%	43%	35%
People Hospitalized	48%	29%	33%	39%	43%	39%
Incarceration						
Days in Jail	84%	63%	36%	35%	55%	48%
People Jailed	40%	46%	37%	34%	55%	47%

*Bay Area counties are Alameda, Berkeley City, Contra Costa, Marin, Monterey, Napa, San Benito, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano, and Sonoma.

County's Full Service Partnership (FSP) Number of Consumers Served



FSP Program	Contracted	FY07	FY08	FY09	FY10	FY11	FY12	FY13
	Capacity							
Child/Youth	60	18	38	78	94	110	116	194
TAY*	70	19	44	76	109	120	120	144
Adult	175	62	111	159	194	226	222	234
OA	25	10	24	30	27	32	39	38
<u>CJS</u>	<u>210</u>	<u>45</u>	<u>179</u>	<u>235</u>	<u>242</u>	<u>237</u>	<u>271</u>	<u>287</u>
Total	540	154	396	578	666	725	768	897
% Change		n/a	157%	46%	15%	9%	6%	17%

*For FY14, # of TAY slots increased to 119.

FSP Report Overview



Overall Reduction in:

- Emergency Psychiatric Services (EPS)
- Psychiatric Hospital Admissions
- Arrests



Data Collection

- **Provider Site Data Reporting**
 - Updating Contracts
 - Developing Benchmarks
- **Process Measures vs. Outcome Measures**
 - Monthly Admissions
 - Time to Initial Appointment
 - Number Served
- **Consumer Experience**
- **Electronic Health Record and Data Warehouse**

Outcome Data



Adult/Older Adult

- No Show Rates
- Engagement in Service
- Milestone of Recovery Scale (MORS)

Outcome Data



Family & Children

- No Show Rates
- Engagement in Service
- Child and Adolescent Needs and Strengths (CANS)



Comments / Questions

Your Voice Matters!