



Santa Clara
Family Health Plan

The Spirit of Care

Santa Clara Family Health Plan (SCFHP)

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SCFHP All Grown Up

- Traditionally known for Healthy Kids & Families
- Medi-Cal & ACA expansion
- Cal Medi-Connect (CMC) Duals Pilot

Line of Business	2015-11
AM	110
Santa Clara Family Health Plan	110
HK	4,325
Palo Alto Medical Foundation	40
Physicians Medical Group	1,050
Premier Care	140
Santa Clara Family Health Plan	193
Valley Health Plan	2,902
MC	254,487
Kaiser	25,965
Network 00	9,090
Palo Alto Medical Foundation	7,006
Physicians Medical Group	45,011
Premier Care	15,460
Santa Clara Family Health Plan	12,358
Valley Health Plan	139,597
UNK	
Grand Total	258,922
CMC	8,906
Santa Clara Family Health Plan	8,906
Grand Total	267,828

Parity and ACA

- Medi-Cal has always had parity
- CMC allows for the benefits of both Medicare and Medi-Cal
- SCFHP Healthy Kids therapy network are able to see M/Cal and CMC
- Utilization still primarily emergent
- Commercial products- newer concept
- Medicare only pays for Psychiatry, Psychology and Licensed Clinical Social Work

SCFHP and Co. Behavioral Health Dept.

- Relationship is like a marriage-complex & contractual
- Continual communication and understanding is necessary
- Finding a way to talk the same language-Specialty Mental Health
- Multiple generations involved-County BH, FQHC, Community-Based Organizations

Vision and Goals

- Right care in the right place at the right time –three legged stool
- Care in the least restrictive environment
- Access to care in primary care and medical homes including case management
- Coordinated care for the “whole person”
- Coordinated Care Initiative (CCI) implemented

How do we get there?

- Person-centered care by both RN & BH case managers, PCP, BH providers, & CCI partners
- Following acute medical and psychiatric hospital patients to ensure a safe discharge; community work on improving residential care access
- 100% access to primary care including transportation
- Depression and substance use screens in primary care settings
- Work to implement medical homes with case management and BH (AB 361)
- Collaboration with 1115 waiver implementation for Substance Use Disorder
- Collaboration with CBHD to provide seamless services for our mutual clients
- CCI implementation to provide access and coordination of services

