



WELLNESS • RECOVERY • RESILIENCE

**MENTAL HEALTH SERVICES ACT (MHSA)  
FY 2022 ANNUAL UPDATE COMMUNITY PROGRAM PLANNING PROCESS  
TUESDAY, FEBRUARY 16, 2021 – 3:30PM  
VIRTUAL MEETING**



COUNTY OF SANTA CLARA  
**Behavioral Health Services**

Supporting Wellness and Recovery



COUNTY OF SANTA CLARA  
**Behavioral Health Services**

**MENTAL HEALTH SERVICES ACT (MHSA)  
FY2022 ANNUAL UPDATE COMMUNITY PROGRAM PLANNING PROCESS  
FEBRUARY 16, 2021**

<b>TOPIC</b>	<b>TIME</b>
<b>1. Introductions &amp; Welcome by Director (Sherri Terao)</b>	<b>3:30 – 3:40PM</b>
<b>2. General Public Comments</b>	<b>3:40 – 3:50PM</b>
<b>3. Overview of Planning Sessions and Timeline (Roshni Shah)</b>	<b>3:50 – 3:55PM</b>
<b>4. Update on MHSA Fiscal Projections (Tina Cordero)</b>	<b>3:55 – 4:00PM</b>
<b>5. Cultural Communities Wellness Program &amp; Office of Family &amp; Consumer Affairs Presentation</b> <ul style="list-style-type: none"> <li>a. Program Highlights</li> <li>b. Utilization &amp; Spending (Tina Cordero / Vince Robben)</li> </ul>	<b>4:00 – 4:15PM</b>
<b>6. Ideas &amp; Q&amp;A on Family &amp; Consumer Affairs Programs</b>	<b>4:15 – 4:35PM</b>
<b>7. Adult/Older Adult System of Care Presentation</b> <ul style="list-style-type: none"> <li>a. Program Highlights</li> <li>b. Utilization &amp; Spending (Tina Cordero / Vince Robben)</li> </ul>	<b>4:35 – 4:50PM</b>
<b>8. Ideas &amp; Q&amp;A on Adult/Older Adult Programs</b>	<b>4:50 – 5:20PM</b>
<b>9. Next Steps, Survey, Closing &amp; Q&amp;A (Roshni Shah)</b>	<b>5:20 – 5:30PM</b>

# MEETING AGREEMENTS



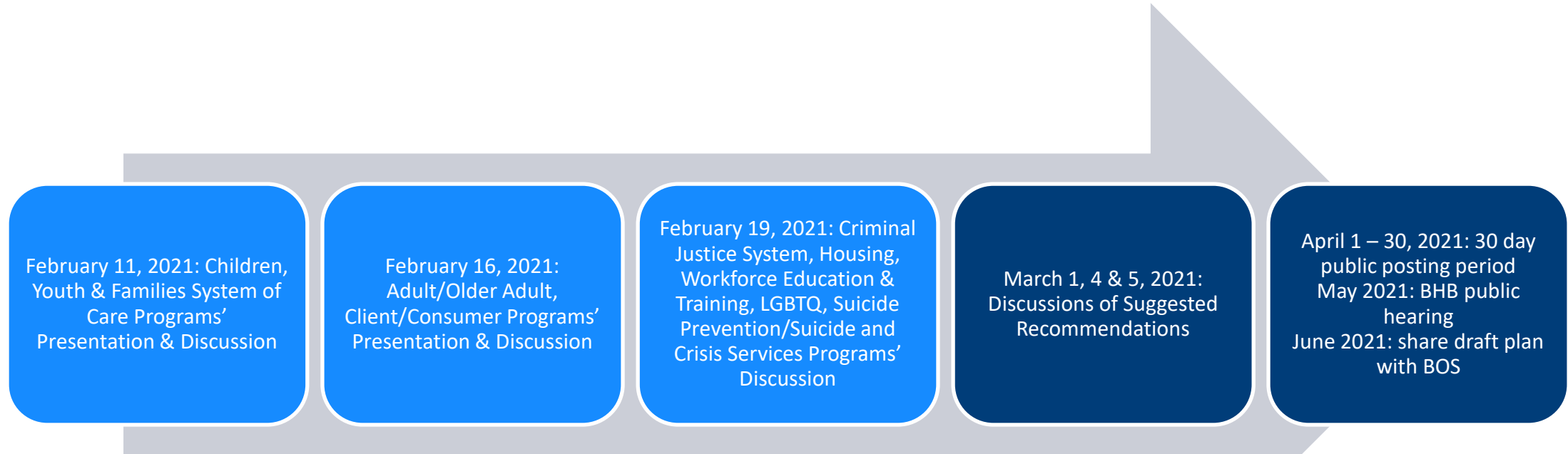
Raise hand on  
Zoom or on camera  
to provide feedback.

Can also  
provide  
feedback in  
the chat box.



Give space, take space.

## FY2022 MHSA ANNUAL PLAN UPDATE PLANNING SESSION TIMELINE



SLC Members and Members of the Public are encouraged to provide their feedback and input during meetings and after meetings through post-meeting surveys.

## MHSA FINANCIAL PROJECTIONS

Deficit projected FY22 based on FY21-23 Revenue Projections in November 2020

FY19-20	CSS	PEI	INN	WET	CFTN	TOTAL	PR
Unspent from FY19	43,590,751	21,265,183	24,061,453	0	11,642,662	100,560,049	20,749,476
Revenue including Interest	65,542,745	16,473,632	4,711,781	0	207,308	86,935,465	
*Expenditure	(83,814,232)	(19,566,660)	(2,001,758)	(1,685,826)	(3,811,902)	(110,880,378)	
Transfer from CSS	(1,685,826)	0	0	1,685,826	0	0	
Prudent Reserve Transfer (req)	1,547,519	498,320	0	0	0	2,045,839	(2,045,839)
<b>Unspent Balance at FY20</b>	<b>25,180,957</b>	<b>18,670,475</b>	<b>26,771,476</b>	<b>0</b>	<b>8,038,068</b>	<b>78,660,975</b>	<b>18,703,637</b>
<hr/>							
FY20-21							
Unspent Balance from FY20	25,180,957	18,670,475	26,771,476	0	8,038,068	78,660,975	
Revenue Distribution from State	73,224,634	18,305,007	4,818,077	0	0	96,347,718	
Projected Expenditure	(85,013,081)	(23,628,545)	(8,087,736)	(1,685,826)	(5,241,566)	(123,656,754)	
Transfer from CSS	(1,685,826)	0	0	1,685,826	0	0	
<b>Unspent Balance at FY21</b>	<b>11,706,685</b>	<b>13,346,937</b>	<b>23,501,816</b>	<b>0</b>	<b>2,796,502</b>	<b>51,351,939</b>	<b>18,703,637</b>
<hr/>							
FY21-22							
Unspent Balance from FY21	11,706,685	13,346,937	23,501,816	0	2,796,502	51,351,939	
Revenue Distribution from State	71,027,481	17,756,870	4,670,679	0	0	93,455,029	
Projected Expenditure	(85,013,081)	(23,628,545)	(6,267,067)	(1,685,826)	(5,241,566)	(121,836,085)	
Transfer from CSS	(4,130,890)	0	0	1,685,826	2,445,064	0	
<b>Unspent Balance/(Deficit) at FY22</b>	<b>(6,409,806)</b>	<b>7,475,263</b>	<b>21,905,428</b>	<b>0</b>	<b>0</b>	<b>22,970,884</b>	<b>18,703,637</b>
<hr/>							
FY22-23							
Unspent from FY22	(6,409,806)	7,475,263	21,905,428	0	0	22,970,884	
Revenue Distribution from State	54,168,818	13,542,204	3,565,193	0	0	71,276,215	
Projected Expenditure	(85,013,081)	(23,628,545)	(4,702,585)	(1,685,826)	(1,241,566)	(116,271,603)	
Transfer from CSS	(2,927,392)	0	0	1,685,826	1,241,566	0	
<b>Unspent Balance/(Deficit) at FY23</b>	<b>(40,181,461)</b>	<b>(2,611,078)</b>	<b>20,768,036</b>	<b>0</b>	<b>0</b>	<b>(22,024,503)</b>	<b>18,703,637</b>

## MHSA FINANCIAL PROJECTIONS

Updated FY21-23 Revenue Projections in February 2021 no longer projections deficit in FY22. Current level expenditures and revenues projected in FY23 will result in a FY24 deficit due to decline in unspent balances

FY20-21	CSS	PEI	INN	WET	CFTN	TOTAL
Unspent Balance from FY20	25,180,957	18,670,475	26,771,476	0	8,038,068	78,660,975
Revenue Distribution from State	85,150,065	21,289,819	5,601,129	0	0	112,041,014
Projected Expenditure	(85,013,081)	(23,628,545)	(8,087,736)	(1,685,826)	(5,241,566)	(123,656,754)
Transfer from CSS	(1,685,826)	0	0	1,685,826	0	0
<b>Unspent Balance at FY21</b>	<b>23,632,116</b>	<b>16,331,749</b>	<b>24,284,869</b>	<b>0</b>	<b>2,796,502</b>	<b>67,045,235</b>
FY21-22						
Unspent Balance from FY21	23,632,116	16,331,749	24,284,869	0	2,796,502	67,045,235
Revenue Distribution from State	89,548,979	22,386,093	5,891,320	0	0	117,826,391
Projected Expenditure	(85,013,081)	(23,628,545)	(6,267,067)	(1,685,826)	(5,241,566)	(121,836,085)
Transfer from CSS	(4,130,890)	0	0	1,685,826	2,445,064	0
<b>Unspent Balance/(Deficit) at FY22</b>	<b>24,037,123</b>	<b>15,089,298</b>	<b>23,909,122</b>	<b>0</b>	<b>0</b>	<b>63,035,542</b>
FY22-23						
Unspent from FY22	24,037,123	15,089,298	23,909,122	0	0	63,035,542
Revenue Distribution from State	75,154,629	18,788,657	4,942,444	0	0	98,885,730
Projected Expenditure	(85,013,081)	(23,628,545)	(4,702,585)	(1,685,826)	(1,241,566)	(116,271,603)
Transfer from CSS	(2,927,392)	0	0	1,685,826	1,241,566	0
<b>Unspent Balance/(Deficit) at FY23</b>	<b>11,251,278</b>	<b>10,249,410</b>	<b>24,148,981</b>	<b>0</b>	<b>0</b>	<b>45,649,669</b>
FY23-24						
Unspent from FY23	11,251,278	10,249,410	24,148,981	0	0	45,649,669
Revenue Distribution from State	75,154,629	18,788,657	4,942,444	0	0	98,885,730
Projected Expenditure	(85,013,081)	(23,628,545)	(4,702,585)	(1,685,826)	(1,241,566)	(116,271,603)
Transfer from CSS	(2,927,392)	0	0	1,685,826	1,241,566	0
<b>Unspent Balance/(Deficit) at FY24</b>	<b>(1,534,566)</b>	<b>5,409,522</b>	<b>24,388,840</b>	<b>0</b>	<b>0</b>	<b>28,263,797</b>

\*FY19-20 updated to reflect annual RER expenditure

FY19-20 includes the transfer in excess of the PR maximum threshold to CSS and PEI

FY21-23 Revenue Projection from Mike Geiss' February 2021 CBHDA presentation

Expense projections reflect the FY21-23 Plan submission, which was tempered for expected spend and vacancy rates. Contract MFOs and approved MHSA positions are higher.




**SANTA CLARA COUNTY**  
Behavioral Health Services

Supporting Wellness and Recovery

# GUIDING QUESTIONS

Based on the presentation and data shared:

- Which Community Services & Supports (CSS) programs or services stand out to you as priority?
- Which Prevention & Early Intervention (PEI) programs or services stand out to you as priority?
- Things to consider when prioritizing:
  - Future Fiscal Projections
  - Program Outcomes & Highlights
  - Priority Needs in the Community



Use the chat box  
to enter your  
responses.

**PROGRAM HIGHLIGHTS: CULTURAL COMMUNITIES WELLNESS PROGRAM, OFFICE OF  
FAMILY & CONSUMER AFFAIRS**





WELLNESS • RECOVERY • RESILIENCE

**MENTAL HEALTH SERVICES ACT (MHSA)  
FY 2022 MHSA Annual Update Community Planning Process**

**Consumer Affairs, Family Affairs and Cultural Communities Wellness Program**



COUNTY OF SANTA CLARA  
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# CONSUMER AFFAIRS, FAMILY AFFAIRS AND CULTURAL COMMUNITIES WELLNESS PROGRAM

## DIVISION UPDATES

- New Division Director position filled as of March, 2020 – Mikelle Le
- New Program Manager position filled for CCWP as of October, 2020 – Suzanne Chiu
- Staffing: 42% of staff deployed as Disaster Services Workers



# CURRENT SERVICES UPDATE

## Trainings:

- Virtual Platforms
- Equipment
- Aunt Bertha (resources for community)
- WISE
- Interactive Video Simulation Training (IVST/ Verbal de-escalation)
- Overview of SB803
- Specialized Peer Support Trainings: Personal Care, Modeling the way, Leadership
- Be Sensitive, Be Brave Train the Trainer (Palo Alto University- Psychology Dept Collaboration)



# CURRENT SERVICES UPDATE

## Peer Support Services:

- Community, Client, Family support
- 1:1 phone support
- Virtual Wellness Groups
- LGBTQ Support Groups, Grief Groups, Book Club
- COVID resources for the community
- Mental Health Community Conference (Facilitate and Panel Participant)
- Collaboration with Community (SJ Libraries: Lunar New Year Celebration Care Packages)
- Trainings for CBOs (Suicide Prevention)
- Collaboration with CBOs and county teams on new projects that include peer support engagement and services for clients (Promotores, Community Mobile Response Input Sessions)



# FUTURE PLANS:

## Trainings and Meetings:

- Certified Peer Specialist Supervisor Course (Leads and Managers)
- Cross County Collaboration through Department of Health Care Services (DHCS) and County Behavioral Health Directors Association of California (CBHDA) for the development of Peer Support Specialist Certification. (SB803)
- Documentation
- Confidentiality
- Safety and Crisis
- Professional Boundaries
- Self Awareness and Self Care
- Leadership Development
- Cultural Competency
- Trauma Informed



# FUTURE PLANS:

## Peer Support Services:



### Consumer Affairs

- Virtual Groups
  - healthy boundaries
  - Racial Healing
  - Wellness Workshop
  - Positive Thinking
  - Reframe, Rewire and Reconnect
  - Mindfulness and Meditation

### Family Affairs

- Focus Groups- How can we better support and serve families?
- Family WRAP

### Cultural Communities Wellness Program

- Ethnic Specific Support Group
- Virtual Support Groups
- Wellness Groups
- Focus Groups for Community Needs
- Resource Booths at Community Events
- Community Outreach and Engagement to destigmatize Mental Health
- Collaboration with CBOs, Community Clinics
- Collaboration with Ethnic Specific Wellness Centers

**BUDGET ANALYSIS – PREVENTION & EARLY INTERVENTION (PEI)  
OFFICE OF FAMILY & CONSUMER AFFAIRS**


<b>Program Name</b>	<b>FY20 MFO Amount</b>	<b>Adjusted FY20 Annual MHA Budget</b>	<b>FY20 Payroll</b>	<b>FY20 CBO</b>	<b>FY20 Object 2</b>	<b>FY20 Total Expenses*</b>	<b>MHSA Funds (actual)</b>	<b>FY20 Medi-Cal FFP</b>	<b>Other</b>
<b>ECCAC (now called Cultural Communities Wellness Program)</b>	<b>\$1,968,270</b>	<b>\$1,850,000</b>	\$1,215,521	--	\$250,101	<b>\$1,465,622</b>	\$1,465,622	--	--
<b>Office of Consumer Affairs</b>	<b>\$1,002,856</b>	<b>\$429,651</b>	\$1,039,953	--	\$ 8,393	<b>\$1,048,346</b>	\$1,048,346	--	--
<b>Office of Family Affairs</b>	<b>\$1,125,707</b>	<b>\$733,377</b>	\$331,795	--	\$10,859	<b>\$342,654</b>	\$342,654	--	--
<b>Total Combined Budget (CCWP, Office of Consumer Affairs, &amp; Office of Family Affairs)</b>	<b>\$4,096,833</b>	<b>\$3,013,028</b>	\$2,587,269	--	\$269,353	<b>\$2,855,622</b>	\$2,855,622	--	--

\* Actual Expenses as reported in the Fiscal Year 2020 Annual Revenue and Expenditure Report (ARER).

# GUIDING QUESTIONS

Based on the presentation and data shared:

- Which Prevention & Early Intervention (PEI) programs or services stand out to you as priority?
- Things to consider when prioritizing:
  - Future Fiscal Projections
  - Program Outcomes & Highlights
  - Priority Needs in the Community



Raise your hand or  
use the chat box to  
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## PROGRAM HIGHLIGHTS: ADULT/OLDER ADULT SYSTEM OF CARE



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**MENTAL HEALTH SERVICES ACT (MHSA)  
FY 2022 MHSA Annual Update Community Planning Process**

**ADULT SYSTEM OF CARE**



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# ADULT SYSTEM OF CARE OVERARCHING GOALS

**interrupt** the cycle of EPS, hospitalization, and incarceration and facilitate connection to care

- Targeted outreach and engagement teams for high utilizers
- Modified MH Urgent Care to become a primary point of entry and include same-day access and short-term outpatient treatment

**strengthen** the community-based system of care for people with the most intense service needs

- Strengthened existing FSP programs
- Implemented Assertive Community Treatment
- Created Adult Outreach Teams
- Strengthening Adult Residential Treatment

**facilitate** access to the appropriate level of care and align capacity to demand

- Building processes for county-led level of care determinations and authorizations

# SYSTEM PRIORITIES



## AOA PROGRAM HIGHLIGHTS

# FSP, ACT

Outpatient Clinical Services  
(AOA)

Crisis and  
Hospital  
Diversion

Peer  
Supports

Family  
Supports

Older Adult  
Community  
Services



# ADULT INPATIENT AND RESIDENTIAL SERVICES HIGHLIGHTS

The adult residential system of care is designed to provide support for individuals with a serious mental illness who are ready for community transitions from locked psychiatric settings to lower levels of care. The step-down placement approach will further support stabilization and facilitate transitions to a more stable environment in the community.

## CRISIS RESIDENTIAL

Provides short-term (30 days), less restrictive, structured, voluntary therapeutic residential services to individuals who are experiencing a mental health crisis

## CRISIS STABILIZATION UNIT (CSU)

Provides short-term (23.9 hours length of stay) to individuals experiencing a mental health crisis. Services include medication evaluations, crisis prevention, assessments, and community linkages.

## ADULT RESIDENTIAL TREATMENT

Provides long term (12 months), less restrictive, treatment setting structured clinical treatment services in a residential setting

## TRANSITIONAL HOUSING

Provides short-term (90 days) transitional housing services for individuals with co-occurring disorders who require mental health and substance use services

## SUPPLEMENTAL BOARD AND CARE HOMES

Provides long-term (12 months or longer) residential care services that include ADL assistance, medication assistance, supervision, transportation, and life skills required for future independent living.

## DATA CORNER

FY20 UTILIZATION OF SERVICES BY NUMBER OF CLIENT SERVED:

Crisis : 160

CSU: 768

RCFs : 424

THU: 83

Adult Residential treatment: 51

Residential Care Facilities: 165

## PROGRAM-SPECIFIC OUTCOMES/HIGHLIGHTS

Program	Recommendation/Data
<b>Adult Full-service partnership (FSP) Assertive Community Treatment</b>	<ul style="list-style-type: none"> <li>• Contracted number: 200</li> <li>• Served a total of 130 clients (program started in October 2019). In 2019, 25 of the clients served prior to enrollment had at least one EPS visit, while in 2020 only 15 of the 25 clients had an EPS visit → this reflects a 40% reduction in EPS utilization</li> </ul>
<b>Intensive FSP</b>	<ul style="list-style-type: none"> <li>• Contracted number 400</li> <li>• Served a total of 326 clients (program started in late December 2019)</li> <li>• In 2019 prior to enrollment, 123 of the clients had at least one EPS visit; in 2020 only 50 of the clients visited EPS → this reflects a 59% reduction in EPS utilization</li> <li>• The program addresses the needs of high-end users of EPS and acute services</li> </ul>
<b>Full-Service Partnership Maintenance</b>	<ul style="list-style-type: none"> <li>• Contracted to serve: 327 ; Unduplicated clients served: 592</li> <li>• This program addresses recidivism to EPS. In 2019, 174 clients had at least one EPS, while in 2020 the number of clients who had at least one EPS visit reduced to 138 → this reflects a 22% decrease in EPS utilization</li> <li>• The program has continued to assist in addressing the high utilization of intensive services since its inception in 2008.</li> <li>• The criteria of this program was reduced to 2 hospitalizations in 12 months to increase access for clients who are lower functioning &amp; clients who require wrap around services to stabilize and maintain in the community.</li> </ul>
<b>IHOT- In-Home Outreach Team</b>	<ul style="list-style-type: none"> <li>• 286 clients served</li> <li>• This program manages outreach to high utilizers of EPS, ED &amp; acute services.</li> <li>• The program works very closely with EPS liaison &amp; 24 Hour Care to divert clients from homelessness, and acute hospitalization</li> <li>• The program is working on linkage &amp; outreach services for clients placed at Fontaine Inn from EPS</li> </ul>

## PROGRAM-SPECIFIC OUTCOMES/HIGHLIGHTS

Program	Recommendation/Data
<b>Outpatient Clinical Services for AOA County Clinics Downtown &amp; Central Wellness &amp; Benefit Services</b>	<ul style="list-style-type: none"> <li>• 2,130 clients served</li> <li>• Clinics continue to operate during the pandemic</li> <li>• Services are open to approximately 300 clients who receive injection medication</li> <li>• Both sites have been flexible in serving clients in the outpatient program</li> </ul>
<b>Older Adult Outpatient Services</b>	<ul style="list-style-type: none"> <li>• The program is contracted to serve 408</li> <li>• The program served 88 unduplicated clients</li> <li>• These specialized OA Outpatient Programs provide unique comprehensive outpatient services.</li> </ul>
<b>Urgent Care</b>	<ul style="list-style-type: none"> <li>• The Behavioral health Urgent Care has been the essential entry point for BHSD.</li> <li>• The program served over 6,436 clients in FY 20 and stepped up to act as the essential business during the pandemic</li> <li>• During shelter-in-place the program has been open 14 hours a day, 7 days a week</li> </ul>



# MHSA ADULT/OLDER ADULT BUDGET ANALYSIS: UTILIZATION REVIEW

**BUDGET ANALYSIS – COMMUNITY SERVICES & SUPPORTS (CSS)  
ADULT/OLDER ADULT SYSTEM OF CARE**

<b>Program Name</b>	<b>FY20 MFO Amount</b>	<b>County Personnel Budget</b>	<b>Adjusted FY20 Annual MHA Budget</b>	<b>FY20 Payroll</b>	<b>FY20 CBO</b>	<b>FY20 Object 2</b>	<b>FY20 Total Expenses*</b>	<b>MHSA Funds (actual)</b>	<b>FY20 Medi-Cal FFP</b>	<b>Other</b>
<b>Crisis Stabilization Unit/Crisis Residential Treatment</b>	<b>\$23,015,213</b>	<b>\$190,907</b>	<b>\$25,001,871</b>	\$ 188,618	\$ 34,279,811	\$ -	<b>\$ 34,468,429</b>	\$18,780,813	\$15,672,321	\$15,295

\* Actual Expenses as reported in the Fiscal Year 2020 Annual Revenue and Expenditure Report (ARER).

**BUDGET ANALYSIS – COMMUNITY SERVICES & SUPPORTS (CSS)  
ADULT/OLDER ADULT SYSTEM OF CARE**

<b>Program Name</b>	<b>FY20 MFO Amount</b>	<b>County Personnel Budget</b>	<b>Adjusted FY20 Annual MHA Budget</b>	<b>FY20 Payroll</b>	<b>FY20 CBO</b>	<b>FY20 Object 2</b>	<b>FY20 Total Expenses*</b>	<b>MHSA Funds (actual)</b>	<b>FY20 Medical FFP</b>	<b>Other</b>
<b>Assertive Community Treatment (ACT)</b>	<b>\$9,039,376</b>	<b>--</b>	<b>\$ 3,508,848</b>	<b>\$ 0</b>	<b>\$ 2,769,585</b>	<b>\$ -</b>	<b>\$ 2,769,585</b>	<b>\$2,545,815</b>	<b>\$ 223,771</b>	<b>--</b>
<b>Intensive FSP for Adults/Older Adults</b>	<b>\$21,770,538</b>	<b>--</b>	<b>\$12,005,717</b>	<b>\$ 0</b>	<b>\$12,013,414</b>	<b>\$ 337</b>	<b>\$12,013,750</b>	<b>\$8,987,405</b>	<b>\$3,026,345</b>	<b>--</b>
<b>Full-Service Partnership Maintenance</b>										
<b>IHOT- In-Home Outreach Team</b>	<b>\$1,935,635</b>	<b>\$607, 258</b>	<b>\$ 1,860,000</b>	<b>\$ 373,109</b>	<b>\$ 619,344</b>	<b>\$ 373,109</b>	<b>\$ 992,453</b>	<b>\$ 992,453</b>	<b>\$ -</b>	<b>--</b>

\*Actual Expenses as reported in the Fiscal Year 2020 Annual Revenue and Expenditure Report (ARER).

**BUDGET ANALYSIS – COMMUNITY SERVICES & SUPPORTS (CSS)  
ADULT/OLDER ADULT SYSTEM OF CARE**


<b>Program Name</b>	<b>FY20 MFO Amount</b>	<b>County Personnel Budget</b>	<b>Adjusted FY20 Annual MHA Budget</b>	<b>FY20 Payroll</b>	<b>FY20 CBO</b>	<b>FY20 Object 2</b>	<b>FY20 Total Expenses*</b>	<b>MHSA Funds (actual)</b>	<b>FY20 Medi-Cal FFP</b>	<b>Other</b>
<b>MHSA Downtown MH Clinic- Central Wellness &amp; Benefit Services (County Clinics)</b>	--	<b>\$9,084,589</b>	<b>\$ 9,084,589</b>	\$ 6,679,621	\$ -	\$ 1,078,947	<b>\$ 7,758,568</b>	\$7,758,568	\$1,601,701	--
<b>Older Adult Outpatient Services (includes <i>Ethnic Specific Outpatient Services</i>)</b>	<b>\$3,775,959</b>	<b>\$113,414</b>	<b>\$2,173,893</b>	\$ 108,777	\$ 4,050,520	\$ 927	<b>\$ 4,160,224</b>	\$2,232,691	\$1,927,532	--
<b>Urgent Care</b>	--	<b>\$4,086,258</b>	<b>\$4,086,258</b>	\$ 2,629,675	\$ -	\$ 2,442,490	<b>\$ 5,072,165</b>	\$5,072,165	\$807,087	--

\* Actual Expenses as reported in the Fiscal Year 2020 Annual Revenue and Expenditure Report (ARER).

# GUIDING QUESTIONS

Based on the presentation and data shared:

- Which Community Services & Supports (CSS) programs or services stand out to you as priority?
- Things to consider when prioritizing:
  - Future Fiscal Projections
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# NEXT STEPS

ACTIVITIES	Purpose
<b>Community Needs Assessment</b>	<ul style="list-style-type: none"> <li>• Surveys</li> <li>• Virtual Listening Sessions/Town Hall meetings</li> <li>• Review of Programs</li> </ul>
<b>MHSA SLC Planning Session #1</b> Thursday, February 11, 2021 3:00PM – 5:00PM	<ul style="list-style-type: none"> <li>• Children, Youth and Families Program Highlights and Discussion</li> </ul>
<b>MHSA SLC Planning Session #2</b> Tuesday, February 16, 2021 3:30PM - 5:30PM	<ul style="list-style-type: none"> <li>• Adult/Older Adult, LGBTQ, Client/Consumer Program Highlights and Discussion</li> </ul>
<b>MHSA SLC Planning Session #3</b> Friday, February 19, 2021 3:00PM – 5:00PM	<ul style="list-style-type: none"> <li>• Criminal Justice System, Housing, Workforce Education &amp; Training, Suicide Prevention/Suicide and Crisis Services Program Highlights and Discussion</li> </ul>
<b>MHSA SLC Planning Session #4</b> Monday, March 1, 2021 12:30PM - 2:30PM	<ul style="list-style-type: none"> <li>• Discussion of Children, Youth &amp; Families Program Findings</li> </ul>
<b>MHSA SLC Planning Session #5</b> Thursday, March 4, 2021 4 - 5PM	<ul style="list-style-type: none"> <li>• Discussion of Criminal Justice System, Housing, Workforce Education &amp; Training, Suicide Prevention/Suicide and Crisis Services Program Findings</li> </ul>
<b>MHSA SLC Planning Session #6</b> Friday, March 5, 2021 3:00PM - 5:00PM	<ul style="list-style-type: none"> <li>• Discussion of Adult/Older Adult, LGBTQ, Client/Consumer Program Findings</li> </ul>

## MHSA CLIENT/CONSUMER SURVEY

**Please help us spread the word!**

✓ **English Survey Link:**

[https://www.surveymonkey.com/r/21MHSASurvey\\_Eng](https://www.surveymonkey.com/r/21MHSASurvey_Eng)

✓ **Spanish Survey Link:**

[https://es.surveymonkey.com/r/21MHSASurvey\\_Spanish](https://es.surveymonkey.com/r/21MHSASurvey_Spanish)

✓ **Tagalog Survey Link:**

[https://www.surveymonkey.com/r/21MHSASurvey\\_Tagalog](https://www.surveymonkey.com/r/21MHSASurvey_Tagalog)

✓ **Chinese Survey Link:**

[https://www.surveymonkey.com/r/21MHSASurvey\\_Chinese](https://www.surveymonkey.com/r/21MHSASurvey_Chinese)

**Seeing clients in person?**

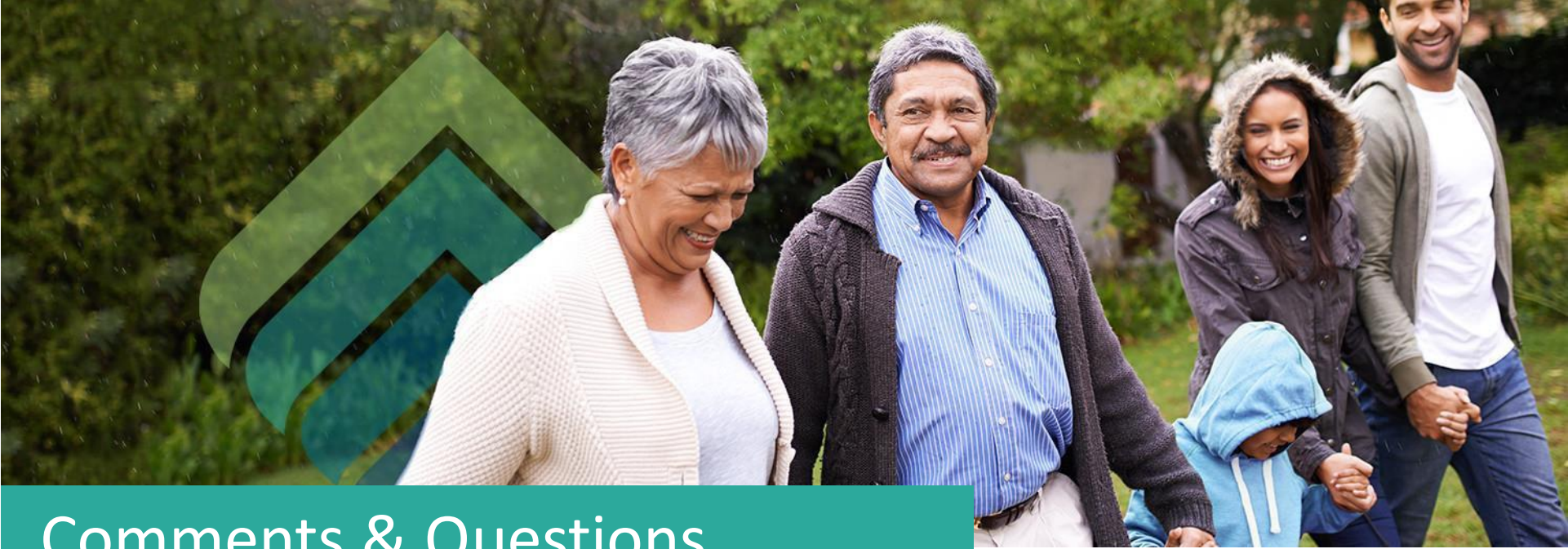
- ✓ Contact the MHSA team ([mhsa@hhs.sccgov.org](mailto:mhsa@hhs.sccgov.org)) for simple links to collect the data in person

PLEASE PROVIDE YOUR FEEDBACK ON TODAY'S MEETING:

[HTTPS://WWW.SURVEYMONKEY.COM/R/FEB16\\_SLC\\_FEEDBACK](https://www.surveymonkey.com/r/feb16_slc_feedback)







# Comments & Questions

# THANK YOU

**For questions or additional information, contact:**

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