

EXHIBIT 4: COMMUNITY SERVICES AND SUPPORTS WORK PLAN SUMMARY

County: Santa Clara	Fiscal Year: 2006	Program Work Plan Name: Consumer and Family Self-Help Support
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Program Work Plan #: A-05	Estimated Start Date: June 2006
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<p>Description of Program: <i>Describe how this program will help advance the goals of the Mental Health Services Act</i></p>	<p>This plan will increase the engagement of family, significant others and peers in the support of the individualized wellness and recovery plan that each consumer will receive in the transformed system of care. A primary strategy is to hire Program Managers for Consumer Affairs and Family Support and Education. These formal management positions will ensure that consumer and self-help services are robust and integrated into the strategic planning of the department. This plan will emphasize the recruitment of additional consumer staff to work with the self-help centers as well as having an active role at clinics to work as advocates, peer counselors, and family liaisons. The focus will be to outreach to underserved ethnic and cultural communities, which include SMI, Dual Diagnosed, Court-involved, and homeless/at-risk of homelessness adults</p>
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<p>Priority Population: <i>Describe the situational characteristics of the priority population</i></p>	<p>The priority populations to be served through expansion of our consumer and family wellness and recovery services are the underserved and unserved populations, particularly those in the Asian, Latino, African American and American Indian populations and the LGBT community who suffer dual-diagnoses and/or are homeless or at-risk of becoming homeless. The Consumer Advisory Committee, the Manager of Consumer Affairs, and the Manager of Family Relations will work closely with the Ethnic and Cultural Advisory Committees to establish programming that is sensitive to the needs of these populations.</p>
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Describe strategies to be used, Funding Types requested (check all that apply), Age Groups to be served (check all that apply)	Fund Type			Age Group			
	FSP	Sys Dev	OE	CY	TAY	A	OA
Self-help Development and Peer Support Services	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>