

Santa Clara Valley Health & Hospital System
Mental Health Department
MHSA Key Performance Measures by Plan Component

Community Services & Supports (CSS)	Prevention & Early Intervention (PEI)	Innovation (INN)	Workforce Education & Training (WET)	Capital Facilities & Technology Needs (CFIN)
<ul style="list-style-type: none"> • Reduction of subjective suffering from mental illness • Increase meaningful use of time and capabilities in school, work, activity • Reduce homelessness and increase safe and permanent housing • Increase access to substance abuse treatment • Increase natural networks of supportive relationships • Reduction in multiple foster care placements • Reduction in incarceration/juvenile justice involvement • Reduction in disparities in service access • Increase in self-help and consumer/family involvement 	<ul style="list-style-type: none"> • Reduction of Stigma and Discrimination • Reduction of Disparities in Access to Mental Health Services • Reduction of Psycho-Social Impact of Trauma • Prevention and Early Intervention of At-Risk Children, Youth and Young Adult Populations experiencing onset of serious Psychiatric Illness • Reduction and Prevention of Suicide Risk 	<ul style="list-style-type: none"> • Increase access to underserved groups • Increase the quality of services, including better outcomes • Promote interagency collaboration • Increase access to services 	<ul style="list-style-type: none"> • Have a workforce fully integrated and reflective of the cultural and ethnic diversity of consumers and family members at all levels of the workforce, including employees, interns, and volunteers • Provide employment opportunities and integrated support mechanisms throughout the system • Enhance staff training and develop opportunities and career pathways for County and Community Based Organization (CBO) staff • Provide training and educational opportunities in the mental health system 	<ul style="list-style-type: none"> • Provide a comprehensive electronic medical record for consumers that can be shared in a secure and shared across service providers (EHR Project) • Create a single data repository for all of the Mental Health Department information (EDW Project) • Provide computer labs and basic PC skills training for consumers in established Wellness Centers across the County (CLC Project) • Enhance the current Mental Health Department website (WEB Project) • Provide a housing and/or bed availability database (BHIX Project) • Create secure, real-time data system of client records accessible across agencies to provide a cross agency view of registered consumer's demographic, service and other information (CHR Project) • Improve access to high risk populations in the downtown and east San Jose service areas; areas with the highest concentration of at-risk youth (Medi-Plex Project) • Improve the current space for Self-Help Center to have a computer training room and several activity rooms which will allow multiple group activities (DTMH Project)