

COMMUNITY LIVING COALITION

Presented by John Hardy and Lorraine Zeller, Consumer Affairs

Hilary Armstrong and Kim Pederson, Mental Health Advocacy Project

Jung Pham, Disability Rights California

STEERING COMMITTEE MEMBERSHIP

Consumers & Families

Housing Operators

Behavioral Health Services Department Consumer Affairs

NAMI Santa Clara County

Mental Health Advocacy Project

Disability Rights California

Peninsula Health Care Connections

MISSION STATEMENT

The Community Living Coalition exists to empower, educate, promote self-advocacy, and to ensure safe and supportive community housing for behavioral health consumers. The coalition builds connections and collaboration equally partnered by consumers, families, behavioral health providers, community housing operators, and advocates.

Why Do We Need a Community Living Coalition?

SB WOMAN ARRESTED

People held in coops



Warren Callahan, 46, of San Bernardino said he witnessed abuse next door from a caretaker at the group home at 2865 N. Golden Ave. City attorney's Investigator Paul Pancucci said 18 of the 22 residents appeared to be mentally ill.

LaFonzo Carter - Staff Photographer



Kitchen

THE CRISIS: A LITTLE BACKGROUND

- ▶ This is a crisis in our County – Silicon Valley is facing an overall housing crisis, and behavioral health consumers are left in the cold, enduring horrific conditions and severe shortage of safe and habitable housing
- ▶ Summer 2011: Board and Care Improvement Project (BCIP) was initiated by consumers with assistance from the Mental Health Advocacy Project (MHAP) as a grass roots collaborative.
- ▶ The need for this project was clearly established by reports about sub-standard living conditions from clinicians, consumers, case managers, and family members collected by Lorraine Zeller and MHAP.

WORK, ACCOMPLISHMENTS & OUTCOMES - BCIP

- ▶ Residents' Rights Workshops
- ▶ Recruitment/Involvement of Stakeholders
- ▶ Adoption by the Mental Health Department (Nancy Peña)
- ▶ Outreach visits to County contracted homes
- ▶ Mental Health Peer Support Workers included as team members in site reviews
- ▶ Consumer Affairs staff participating in quarterly meetings with 24 Hour Care operators

PROJECT EVOLUTION . . .

fast forward to SUMMER 2014

- ▶ Chair of Behavioral Health Board Systems Planning & Fiscal Committee involvement
- ▶ Established as a priority by the Systems Planning & Fiscal Committee
- ▶ Gathering of stakeholders, foundational planning/discussions
- ▶ Survey and results/priority issues
- ▶ New member, Kathy McDow - first hand testimony
- ▶ Jung Pham's outreach to seven operators who own multiple homes well-received
- ▶ Disability Rights California has opened 2 cases investigating complaints at SCC facilities
- ▶ Linkage with Office of Supportive Housing

FUTURE ACTIONS

- ▶ Develop charter, establish SMART goals & outcomes, determine resources needed to achieve goals
- ▶ Distribute survey to contract agency case managers to gather additional data
- ▶ Nuts and Bolts – building the coalition (including defining standards and membership requirements, list, coalition meetings)
- ▶ Training and outreach to operators, consumers, clinicians, case managers, family members
- ▶ Systems advocacy on state and local levels
- ▶ Implementation of additional peer support (Project REACH) once funded via budget proposal or INN project

QUESTIONS?

COMMENTS?

SUGGESTIONS?