



Residential Care

Mental Health Board

System Planning & Fiscal Committee Meeting

April 5, 2012



Overview of Presentation

- Levels of Care
- Demographics of Who We Serve
- 24-Hour Care Roles & Responsibilities
- Crestwood Services
- Finance



Defining the Level of Care

EPS

Inpatient/Barbara Aarons Pavilion (BAP)

Institutes for Mental Disease (IMD)

State Hospital

Crisis Residential

MHSA Crisis Residential

Adult Transitional Residential

Supplemental Care

Shelters

EPS Patient Visits by Payor

2011		
PT CNT	PYR1 %	PYR1 CD DESCRP
2575	29.70%	MEDI-CAL
2131	24.58%	UMDAP D77
1713	19.76%	MEDICARE
563	6.49%	SELF PAYING - NEEDS INTERVIEW
541	6.25%	KAISER
333	3.85%	ANTHEM BLUE CROSS
813	9.38%	ALL OTHERS
8669	100.00%	

Inpatient Psychiatry (BAP) Discharge Days

2011					
Discharges	Days	Average Stay	Ages	% of Days	% of Discharges
42	348	8.29	17-20	2.02%	3.59%
246	2806	11.41	21-29	16.31%	21.04%
532	7069	13.29	30-49	41.08%	45.51%
300	5487	18.29	50-64	31.87%	25.66%
76	1506	19.82	65 & up	8.75%	6.42%
1196	17216	14.22			

Clients Served in 2011

2011		
Levels of Care	Served	%
Crisis Residential	237	12%
IMD	346	18%
MHSA Adult Crisis Residential	126	7%
Adult Transitional Residential	37	2%
State Hospital	47	2%
Inpatient/BAP	1144	59%
Total	1937	
		100.00%

Who We Serve

2011			
Levels of Care	Age	Gender: Female	Gender: Male
Crisis Residential	38	123	155
IMD	45	181	312
MHSA Adult Crisis Residential	39	55	90
MHSA Adult Transitional Residential	46	14	24
State Hospital	46	14	33
Inpatient/BAP	45	332	604
Total			

Ethnicity/Race

	Crisis Residential	IMD	MHSA Adult Crisis Residential	MHSA Adult Transitional Residential	State Hospitals	Inpatient	
African American	28	40	16	2	1	78	165
Percent	10%	8%	11%	5%	2%	9%	9%
Latino/Hispanic	55	93	34	12	6	242	442
Percent	20%	19%	23%	32%	13%	28%	24%
Asian / Pacific Islander	40	61	18	2	7	143	271
Percent	14%	12%	12%	5%	15%	17%	14%
Native American	2	3	2	1	0	7	15
Percent	1%	1%	1%	3%	0%	1%	1%
White	128	218	63	14	21	360	804
Percent	46%	44%	42%	37%	45%	42%	43%
Mixed	0	0	1	0	0	4	5
Percent	0%	0%	1%	0%	0%	0%	0%
Other	11	17	3	0	1	30	62
Percent	4%	3%	2%	0%	2%	3%	3%
Unknown	16	61	12	7	11	0	107
Percent	6%	12%	8%	18%	23%	0%	6%
TOTAL	280	493	149	38	47	864	1871

Length of Stay

2011	
Levels of Care	Length of Stay
Crisis Residential	53
IMD	90
MHSA Adult Crisis Residential	42
Adult Transitional Residential	143
State Hospital	498
Inpatient	14 days
Total	840

Payor Source

Insurance	Crisis Residential	IMD	MHSA Adult Crisis Residential	MHSA Adult Transitional Residential	State Hospitals	Inpatient	
Medi-Cal	137	227	73	18	8	605	1068
Percent	53%	46%	49%	49%	17%	53%	50%
Medicare	1	4	0	0	0	0	5
Percent	0%	1%	0%	0%	0%	0%	0%
Medi-Medi	113	110	74	11	1	0	309
Percent	44%	22%	50%	30%	2%	0%	15%
Other	0	0	0	0	0	2	2
Percent	0%	0%	0%	0%	0%	0%	0%
Un-sponsored	7	152	2	8	37	537	743
Percent	3%	31%	1%	22%	80%	47%	35%
TOTAL	258	493	149	37	46	1144	2127



24-Hour Care Unit

- The major role of 24-Hour Care is to monitor and coordinate the day-to-day admission and discharges of all County and contracted Mental Health residential programs.
- The team authorizes placement into the IMD's, State Hospitals, IMD diversion programs (EVP and Crossroads), supplemental care homes and dedicated shelter beds.
- The team also provides assessment services and acts as liaison to the acute inpatient hospitals.



Continuation of 24-Hour Unit

- The team authorizes transportation services for individuals placed at out-of-county acute hospitals
- The team also authorizes the contracted Shelter beds located at Emergency Housing Consortium (EHC) and Julian Street Inn (JSI).

The 24-Hour Care Unit

- Eligibility for County Contracted Residential Services: all individuals have to be a resident of Santa Clara County and meet Medical Necessity Criteria.
- A referral form has to be sent to the 24-Hour Care Team for prior approval to be eligible for placement into an IMD, State Hospital, EVP, Crossroads and County contracted Board & Care homes.
- To request referral forms, please call (408) 885-7580.

Inpatient/BAP

- Acute Psychiatric Services (acute inpatient services) is operated by the Mental Health Department. This is a 48-bed facility for individuals in need of acute hospitalization.
- This level of care provides psychiatric medical treatment for clients who present an imminent risk of danger to self or others, and significant medical complications related to the stabilization of psychiatric symptoms.
- Providers: Barbara Aarons Pavilion, Stanford Hospital, Good Samaritan Hospital, etc.



Institutes for Mental Disease (IMD)

- These are locked residential programs that provide psychiatric services for clients who needs further stabilization from acute hospitals.
- All clients must be conserved under the Lanterman-Petris-Short (LPS) Act prior to their admission into the IMD.



State Hospitals

- State Hospital placement is reserved for individuals displaying severe symptoms of mental illness that cannot be managed in a locked Mental Health Rehabilitation Center (MHRC) or IMD.
- Providers: Napa State Hospital, Metro State Hospital and Patton State Hospital.



Crisis Residential

- This program provides 24-hour residential services for individuals experiencing an acute psychiatric episode or crisis, and that do not present medical complications requiring nursing care.
- It is a structured program, with focused services available day and night, seven days a week.



MHSA Crisis Residential

- This program provides the same services as the regular Crisis residential programs **except** that it is dedicated specifically for clients in the Full Service Partnership (FSP) programs.
- Provider: Momentum (Govia Zeller).



Transitional Residential Services

- These are residential programs that offer rehabilitation services in the community where individuals are supported in their efforts to restore, maintain and apply social and independent living skills.



Supplemental Services

- These are licensed Board & Care homes contracted by the County to provide supportive services and assist clients' transition from locked settings to the community to prevent re-hospitalization.
- With additional funds (ranging from \$20.00 - \$50.00), the providers are expected to increase staffing and supervision of the clients.
- Supplemental service rates are determined by the clients' need. If a client no longer qualifies for supplemental services, the rate is dropped.



Enhanced Board & Care Homes

- These are intensive residential programs (EVP & Crossroads) that provide services to assist clients to transition from acute or IMD settings into the community.
- These programs also provide day treatment services and activities to prepare the client to transition to other lower levels of care.



Homeless Shelters

- This program provides emergency housing and case management services to homeless adults.
- Providers: Emergency Housing Consortium (EHC) and Julian Street Inn (JSI).

Questions?

Thank you!!!



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