

Santa Clara Valley Health & Hospital System

Priorities for FY13

SCVHHS: Caring for you and the world around you

SCVHHS Priorities:

- ◆ Culture of Accountability
- ◆ System Integration
- ◆ Physician Alignment
- ◆ Unified Managed Care Strategy
- ◆ Transforming Communities
- ◆ Repositioning Post-Reform

SCVMC: From Provider of Last Resort to First Choice

Santa Clara Valley Health & Hospital System

Highlights from FY12 – Patients Served

- PH covers all 1.8 M county residents by protecting & promoting health of community; including 264,675 WIC clients & 28,533 PH nursing home visits
- MH sees 23,000 clients who are 35% <18, 56% are 18-59 and 9% are 60+
- Custody Health expects to have served 47,000 inmates and 4,400 youth at the Juvenile Hall and ranches
- DADS served 8,674 Adult clients & 1,193 Youth clients
- Community Health Services expects to have served 110 active TB & 660 LTBI patients and 1,300 HIV/AIDS patients.
- VHP covered 89,696 managed care patients
- SCVMC expects to have provided 106,000 inpatient days (average daily census of 290), 755,000 outpatient visits & 73,000 ED visits

Custody Health Services

Highlights from FY12

- Through collaboration with MHD, integrated 110 mental health and physical health records of minors detained at the Juvenile Ranches
- Finalized an Agreement with the Social Security Administration for the re-instatement of federal entitlements to inmates prior to their release from Custody
- Implemented an automated medication dispensing system in the Jails
- Established a financial system within the Jails to calculate the cost associated with providing medical and mental health services to the AB109 inmates
- Continued to respond to the increased need for provision of both chronic and acute mental health and medical services to the inmate population
 - ~62% of inmates receive medical services daily
 - ~27% of inmates receive mental health services daily

Custody Health Services

Summary of Recommended Budget – FY13

<u>Budget Proposal (1-2)</u>	<u>FTEs</u>	<u>Revenue</u>	<u>Expense</u>	<u>Net Cost</u>
AB109 Jail Services	3.0	\$391,164	\$391,164	\$0
<u>AB109 ReEntry Clinic</u>	<u>3.0</u>	<u>\$637,380</u>	<u>\$637,380</u>	<u>\$0</u>
Total	6.0 (4.0 FTEs in Custody, 2.0 FTEs in SCVMC)	\$1,074,864	\$1,074,864	\$0

Dept. of Alcohol & Drug Services

Highlights from FY12

- 7,758 admissions & 7,633 discharges for ASOC and YSOC systems.
- 28% of admissions involved a diagnosis of co-occurring mental illness
- 79 clients received psychiatric services with substance use disorder as the primary diagnosis
- 6,557 clients of provider network provided HIV, hepatitis A/B & C & TB testing, education & counseling services by DADS HIV Program
- 2,220 persons received training through the 3-Principles Division

Dept. of Alcohol & Drug Services

Summary of Recommended Budget – FY13

<u>Budget Proposal (1-4)</u>	<u>FTEs</u>	<u>Revenue</u>	<u>Expense</u>	<u>Net Cost</u>
CalWORKS Staff Transfer	(3.0)	(\$767,947)	(\$642,260)	\$125,687
Integrated Substance Abuse Pilot Expansion	2.5	\$0	\$311,095	\$311,095
Grant & Other Revenue Losses	0.0	(\$401,000)	\$94,023	\$495,023
Adolescent Services Restructure	0.0	\$0	\$0	\$0
<u>AB109 Expansion</u>	<u>2.0</u>	<u>\$2,016,662</u>	<u>\$2,016,662</u>	<u>\$0</u>
Total	1.5	\$1,248,715	\$1,779,520	\$931,805

Community Health Services

Highlights from FY12

- PACE Clinic
 - 1,300 patients served in Medical Home Model
 - Implemented Valley Care for eligible Ryan White patients
 - Received Unity in Diversity Award by Board of Supervisors
- TB Clinic
 - LTBI visits and Refugee Health visits entered into EWS appointment system for better tracking.
 - Since July, 314 Refugees arrived in County, with the highest numbers coming from Iran, Burma, Iraq, and China.

Community Health Services

Summary of Recommended Budget – FY13

- No budget changes proposed for FY13

Valley Health Plan

Highlights from FY12

- Met financial targets with gross revenues at \$158.8 million
- Complied with State standards for Utilization Management decisions, 73,000 requests & 98% compliance
- Processed 604,000 claims with a 21% increase over the previous year with a 97% compliance rate
- Implemented a new commercial network that now offers PAMF, SJMG, SCCIPA, Walgreens & Safeway Pharmacies.
- Offered 40+ classes: Exercise & Fitness, Chronic Disease Prevention and Management, Nutrition & Weight Management, Prenatal Classes
- Managed a total of 89,696 managed care patients

Valley Health Plan

Summary of Recommended Budget – FY13

<u>Budget Proposal (1-6)</u>	<u>FTEs</u>	<u>Revenue</u>	<u>Expense</u>	<u>Net Cost</u>
Analytical Support & Compliance Reporting	2.0	\$0	\$248,280	\$0
Executive Assistant for VHP Medical Director	1.0	\$0	\$86,052	\$0
Group Contracts Management	1.0	\$0	\$131,508	\$0
Core Claims System Replacement	1.0	\$0	\$131,508	\$0
Senior Products Implementation	1.0	\$0	\$135,384	\$0
<u>Employee Wellness Expansion</u>	<u>2.0</u>	<u>\$0</u>	<u>\$264,912</u>	<u>\$0</u>
Total	8.0	\$0	\$998,088	\$0

All costs associated with these recommended staff augmentations are funded from within VHP existing appropriations, based on Board-approved budget adjustments at FY12 Mid-YEAR. There is no new net cost associated with the recommended staff increase.

Public Health Department

Highlights from FY12

- **Supported passage of local policies aimed at improved Nutrition and Tobacco prevention**
 - ✓ County - Comprehensive Food & Nutrition Policy
 - ✓ Rethink Your Drink Campaign
 - ✓ City and County Polices on outdoor smoke prevention.
 - ✓ Tobacco Retail Licensing in County, San Jose and other Cities.
- **Vietnamese Community Health Assessment**
 - ✓ First of it's kind in Bay Area
 - ✓ State and Nationally recognized
- **EMS System – Improved response times & transport fleet with new vendor performance requirements**

Public Health Department

Summary of Recommended Budget – FY13

<u>Budget Proposals 1- 5</u>	<u>FTEs</u>	<u>Revenue</u>	<u>Expense</u>	<u>Net Cost</u>
Accreditation Process & Quality Assurance	0.0	\$0	\$95,044	\$95,044
Latino Health Assessment	0.0	\$0	\$75,000	\$75,000
Health Promotion and Media	0.0	\$0	\$30,000	\$30,000
PH Preparedness Emergency Warehouse Materials Handler	0.5	\$0	\$45,072	\$45,072
Immunization Clinic Staffing	0.0	\$0	\$2,148	\$2,148

Public Health Department

Summary of Recommended Budget – FY 13

<u>Budget Proposals 6 - 8</u>	<u>FTEs</u>	<u>Revenue</u>	<u>Expense</u>	<u>Net Cost</u>
Childhood Lead Poisoning	(1.0)	(\$83,976)	(\$83,976)	\$0
Child Health & Disability Prevention	(1.0)	(\$110,000)	(\$132,264)	(\$22,264)
<u>Service/Supply Reallocation</u>	<u>0.0</u>	<u>\$0</u>	<u>(\$225,000)</u>	<u>(\$225,000)</u>
Total	(1.5)	(\$193,976)	(\$193,976)	\$0

Mental Health Department

Highlights from FY12

- **School Linked Services Initiative** – Completed plan to establish coordinated school-linked services in high need schools and communities, to begin FY13.
- **Older Adult Summit and Plan** – Summit to identify system and service needs to address the mental health of seniors. Convened an Older Adult Partners Implementation Task Force to develop 3 year plan in alignment with SSA's work.
- **AB109 Community Corrections Partnership** – Helped develop service delivery system for those re-entering the community following incarceration. New multi-disciplinary team at Re-entry Center to screen and assess individuals & referral to needed services.
- **Law Enforcement Training Video** – Training videos produced to increase the knowledge and skill among law enforcement personnel interacting with individuals with mental illness. Funded through MHSA.
- **Full Service Partnership Success** - FSP programs serves over 700 high need clients. Outcomes include reductions in emergency psychiatric visits (EPS), psychiatric inpatient admissions, homelessness, and arrests since their enrollment.

Mental Health Department

Summary of Recommended Budget – FY 13

<u>Budget Proposals 1 - 6</u>	<u>FTEs</u>	<u>Revenue</u>	<u>Expense</u>	<u>Net Cost</u>
Acute Psychiatry Services TBD	0.0	\$0	\$0	\$0
Special Education Restructure	0.0	(\$337,198)	(\$337,198)	\$0
CalWORKS Staff Transfer	3.0	\$767,947	\$642,260	(\$125,687)
MH Needs Assessment	0.0	\$0	\$0	\$0
Grant Revenue Losses	0.0	(\$4,635)	(\$4,635)	\$0
AB109 Program Expansion	4.5	\$0	\$0	\$0

Mental Health Department

Summary of Proposals – FY 13

<u>Budget Proposals 7 - 8</u>	<u>FTEs</u>	<u>Revenue</u>	<u>Expense</u>	<u>Net Cost</u>
Valley Care II DADS Infrastructure	4.0	\$0	\$439,524	\$439,524
<u>Contracts Unit Expansion</u>	<u>3.0</u>	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>
Total	14.5	\$426,114	\$739,951	\$313,837

Santa Clara Valley Medical Center

Highlights from FY 12

- Increased hours of service to our community at VHC Sunnyvale and Milpitas
- Reduced ambulance diversion hours by more than 60%
- Achieved all DSRIP milestones for year
- Began installation of the electronic medical record/core HIS scheduled to go live May 4, 2013
- Formed a Labor Management partnership with SEIU to help prepare for health care reform
- Patients who “would recommend” SCVMC to friends and family have increased in last 3 quarters
- Accredited by the American College of Surgeons for Burn Care

Santa Clara Valley Medical Center

Summary of Proposals – FY 12

<u>Budget Proposals 1- 5</u>	<u>FTEs</u>	<u>Revenue</u>	<u>Expense</u>	<u>Net Cost</u>
Re-base Revenue to Reflect FY2012 Experience	0.0	(\$84,303,883)	\$0	\$84,303,883
Primary and Specialty Clinic Volume	0.0	\$24,578,164	\$0	(\$24,578,164)
Inpatient Volume	0.0	\$7,489,567	\$0	(\$7,489,567)
Revenue Cycle Redesign	0.0	\$21,020,522	\$0	(\$21,020,522)
Reduction of vacant positions	(33.0)	\$0	(\$4,183,896)	(\$4,183,896)

Santa Clara Valley Medical Center

Summary of Proposal – FY 12

<u>Budget Proposals 6-10</u>	<u>FTE</u>	<u>Revenue</u>	<u>Expense</u>	<u>Net Cost</u>
ICD-10	0.0	\$0	\$2,864,000	\$2,864,000
Core HIS Project	0.0	\$67,987,453	\$67,987,453	\$0
CMS Incentive Program	0.0	\$5,000,000	\$0	(\$5,000,000)
Managed Care Contracts - Performance-Based Risk Pools	0.0	\$7,721,466	\$0	(\$7,721,466)
Managed Care Contracts - Valley Health Plan	0.0	(\$22,661,636)	(\$18,204,462)	\$4,457,174

Santa Clara Valley Medical Center

Summary of Proposals – FY 12

<u>Budget Proposals 11 - 15</u>	<u>FTE</u>	<u>Revenue</u>	<u>Expense</u>	<u>Net Cost</u>
LIHP Cap Conversion	0.0	\$11,416,800	\$4,606,976	(\$ 6,809,824)
Medi-Cal Managed Care Contracts	0.0	\$7,032,994	\$0	(\$7,032,994)
Debt Service Budget Adjustments	0.0	\$0	(\$6,525,193)	(\$6,525,193)
Neonatology Services for O'Connor Hospital	-3.5	\$0	(\$1,300,000)	(\$1,300,000)
Reallocation of Contract Physician Budget	15.0	\$0	\$0	\$0

Santa Clara Valley Medical Center

Summary of Proposals – FY 12

<u>Budget Proposals 16 - 18</u>	<u>FTEs</u>	<u>Revenue</u>	<u>Expense</u>	<u>Net Cost</u>
Gardner Family Healthcare Contract	0.0		\$300,000	\$300,000
Transfer Utility Expense for Tully Clinic to Facilities and Fleet Dept	0.0		(\$265,270)	(\$265,270)
Public Safety Realignment Program – <u>AB109</u>	<u>3.0</u>		0	0
Totals	(18.7)	\$45,281,447	\$45,279,608	*\$1,839
* A CEO initiative updating list of pesticides that can be used as part of the Integrated Pest Management project will cost SCVMC \$1,839. Thus, the net result of the recommendations is -0-.				



Dedicated to the Health of the Whole Community