

County of Santa Clara

Resources to Support the LGBTQ+ Community

The Q Corner | Behavioral Health Services Department

Offers peer services to support LGBTQ+ community members and allies to access resources and referrals, community building activities, support and mentoring, and training opportunities

Phone: (408) 977-8800

Email: theqcorner@hhs.sccgov.org

Website: www.sccbhsd.org/theQcorner

Gender Health Center | Valley Health Center Downtown

Offers medical care, referral coordination, mental and emotional health care, and social work support for transgender, gender-non-binary, and gender expansive people

Phone: (408) 977-4550

Website: www.scvmc.org/genderhealth

Office of LGBTQ Affairs | Office of the County Executive

Supports LGBTQ communities to thrive and Providers to be LGBTQ inclusive through policies, trainings/consultations, coalition building, program development and funding, resource navigation, and more

Phone: (408) 678-2900

Email: lgbtq@ceo.sccgov.org

Website: www.sccgov.org/lgbtq

LGBTQ Social Worker | Dept. of Family & Children Services

Provides support, advocacy, education, and resources related to LGBTQ youth involved in the child welfare system

Phone: (408) 501-6889

Email: lgbtq@ssa.sccgov.org





County of Santa Clara **Tips for Being LGBTQ+ Inclusive**

Identify Yourself as an Advocate

- Create a welcoming space
 - Post rainbow signs and stickers, wear pronoun pins, post and offer inclusive resources, etc.
- Be mindful of gendered spaces
 - Provide access to all-gender/gender-neutral spaces whenever possible (including restrooms!)
- Respect confidentiality and privileged information

Use Affirming and Expanded Language

- Ask for and use correct names and pronouns with everyone
 - Make sure to check the chart; is there a “goes by” name?
- Use gender neutral language and pronouns whenever possible
 - “Hey everyone!” or “They are here for their appointment.”
 - Don't assume someone's pronouns based on their appearance and/or their name
- Respect the diversity of relationships and family configurations

Practice Cultural Humility and Educate Yourself

- Know the terms and concepts, and practice talking about them
 - Sexual Orientation, Sexual Behavior, Gender Identity, Gender Expression, and Sex Assigned at Birth are all distinct
 - Identities can evolve, and folks may share more information as rapport builds over time
- Stay up to date on news and events that impact the LGBTQ+ community
- Continue your own training and education:

www.sccbhsd.org/lgbtq

