

## Mission

Our mission is to empower family members and their loved ones with accessible education, support and resource opportunities.

The Office of Family Affairs assists families in navigating the behavioral health system of care. We offer direct support, information and education with the goal of providing recovery and hope.



## Location

**Office of Family Affairs**  
Learning Partnership Division  
1075 E. Santa Clara Street, 2nd Floor  
San José, CA 95116  
**Phone:** 1 408-792-2166  
**Fax:** 408-792-2158

**After Hours Mental Health Services  
Call Center**  
1-800-704-0900

**Substance Use Services  
Call Center**  
1-800-488-9919

**Mobile Crisis Response Team (MCRT)**  
1-800-704-0900  
Select **option #2**  
Monday – Friday  
8:00 A.M. – 8:00 P.M.

**Suicide & Crisis Hotline 24/7**  
1-855-278-4204  
Website [www.sccbhsd.org/suicideprevention](http://www.sccbhsd.org/suicideprevention)

**Santa Clara County Crisis Text Line**  
text RENEW to 741741



COUNTY OF SANTA CLARA  
**Behavioral Health Services**  
Supporting Wellness and Recovery

**Better Health for All**



WELLNESS • RECOVERY • RESILIENCE

Rev. 06-20-19 sh



**Office  
of Family Affairs**



County of Santa Clara  
Behavioral Health  
Services Department  
1 408-792-2166  
Website [www.sccbhsd.org/ofa](http://www.sccbhsd.org/ofa)



## Program Description

Mental health issues can have a devastating effect on families, friends and loved ones. As family members ourselves, we can help your family get back to living a healthy and meaningful life by not running away from the issue, rather by embracing it and learning how to live with it well.

The Office of Family Affairs program can help you during this time of need by providing the following services:

- Individual peer support
- Family support groups
- Family WRAP® in English and Español
- Mental Health First Aid class
- Support at Mental Health Urgent Care

## Staffing

The Office of Family Affairs program is staffed by persons with lived experience.

### **Maria A. Gonzalez**

Family Support Worker

**Email:** [mariaa.gonzalez@hhs.sccgov.org](mailto:mariaa.gonzalez@hhs.sccgov.org)

### **Diana Guido, CADC**

Family Support Worker

**Email:** [diana.guido@hhs.sccgov.org](mailto:diana.guido@hhs.sccgov.org)

### **Juan Pérez**

Family Support Worker

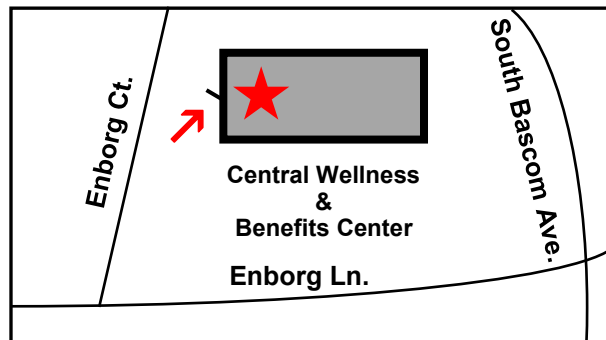
**Email:** [juan.perez@hhs.sccgov.org](mailto:juan.perez@hhs.sccgov.org)

**Phone:** 1 (408) 792-2166

**Fax:** 408-792-2158

**Website:** [www.sccbhsd.org/ofa](http://www.sccbhsd.org/ofa)

Family WRAP® Support Groups are located at the Central Wellness & Benefits Center, 2221 Enborg Ln. San José, CA 95128. Entrance to group is on the left side of the building. Look for a banner outside. Free ample parking is available.



## Hours of Operation

**Monday – Friday**

**8:00 A.M. – 5:00 P.M.**

**Except major holidays**

## Available Languages

**English**

**Spanish** Español, and other languages can be made available as needed.

