



COUNTY OF SANTA CLARA
Behavioral Health Services
Supporting Wellness and Recovery

30-Day Beneficiary Notice of Significant Change

March 10, 2023

Re: Subject: NOTICE OF SIGNIFICANT CHANGE TO MENTAL HEALTH AND DRUG
MEDI-CAL ORGANIZED DELIVERY SYSTEM BENEFICIARY HANDBOOK

To Santa Clara County Medi-Cal Beneficiary:

This letter is to inform you County of Santa Clara Behavioral Health Services Department has updated the organization's Mental Health Plan (MHP) Beneficiary Handbook and the Drug Medi-Cal Organized Delivery System (DMC-ODS) Beneficiary Handbook effective March 10, 2023.

The Beneficiary Handbooks explains how to get specialty mental health and substance use services. It also includes information regarding your rights and responsibilities as a Medi-Cal beneficiary.

For any questions, or to receive a copy of the Mental Health Plan and/or Drug Medi-Cal Organized Delivery System Beneficiary Handbook, please call 1-800-704-0900. The Beneficiary Handbooks are also available electronically at <https://bhsd.sccgov.org/information-resources/behavioral-health-services-beneficiary-handbooks>

Sincerely,

DocuSigned by:

A handwritten signature in black ink that reads "Sherri Terao".
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Sherri Terao, Ed.D., IFECMH Specialist, RPFM
Director
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