Mental Health Services Act (MHSA)
Stakeholder Leadership Committee (SLC)
Fiscal Year (FY) 2023 Planning Meeting

Summary of Recommendations:
AOA, CYF, Access/Unplanned Services, WET, CFTN
FY2022 Mid-Year Adjustment
FY2023 MHSA Annual Plan Update

Friday, September 10, 2021, 2:30PM – 5PM
Zoom Virtual Meeting

COUNTY OF SANTA CLARA
Behavioral Health Services
Supporting Wellness and Recovery
## SEPTEMBER 10, 2021 MHSA MEETING AGENDA 2:30 PM – 5:00 PM

1. **Intro (Jeanne Moral) - 10 minutes**  
   - Stakeholder Leadership Committee (SLC) Introductions  
   - Overview of Today’s Meeting

2. **Overview of Stakeholder Input and Identified Priorities**  
   - FY2022 Mid Year Adjustments Recommendations  
   - FY2023 Annual Plan Update Recommendations  
   - Feedback on Stakeholder Considerations  
     - Adult and Older Adult  
     - Children, Youth and Families  
     - Access/Unplanned Services, CFTN and WET

3. **Question and Answer – 40 minutes**

4. **Conclusion/Next Steps - 5-10 mins**
Meeting Agreements

Raise hand on Zoom or on camera to provide feedback.

Can also provide feedback in the chat box.

Give space, take space.
FRAMEWORK FOR THE MHSA PLANNING PROCESS – JULY 2021

• Evaluate current needs and trends in utilization of services
• Evaluate service mix – ensure flexibility to meet client needs
• What are the gaps in the continuum?
• Maximize, right-size, and adjust

Ongoing emerging needs from the COVID-19 pandemic:
• Increase in demand for behavioral health services
• Increase in depression, anxiety and substance use disorders
• Reopening of schools
• Telehealth

New Programs and Initiatives:
• Community Mobile Response
• AOT
Overview of Stakeholder Input and Identified Priorities

- Improve Access to Outpatient Services
- Outreach & Engagement
- Engage Justice Involved Individuals in Services
- AOT Implementation Concerns
- Expand adult residential treatment services in the community setting
- Prioritize Data and Analytics
- Respond to Children Going Back to School
- Strengthen Suicide Prevention to Older Adults and Diverse Communities
- Specialized Training for Providers
- Focus on Workforce Recruitment and Retention
- Create an Effective Peer Workforce
WHAT IS THE FOCUS OF TODAY’S MEETING?

- Priority Areas from SLC & Public
  - Based on Refinement Meetings, Breakout Groups and Survey Input

- Recommendations from BHSD by System of Care
  - Based on Departmental Priorities, MHSA Client/Consumer Survey Findings
### Adult and Older Adult System of Care

Community Services and Supports (CSS):
**LGBTQ TAY, Adult & Older Adult Specialty Outpatient Services** (co-located at Gender Health Clinic) – *clinical team (10.5 FTEs)*

**CSS: Outpatient Services at Vietnamese American Service Center (VASC)**
– *dedicated 2 FTE for Specialty Mental Health Services*

**CSS: Clinical Wellness Services Division**
**Outpatient Services Expansion:**
- Outpatient/Older Adult/ WARMS/Ethnic
- Outpatient/Specialized Outpatient: Hard of Hearing
  – *collectively adding capacity by 1,337 slots*

**CSS: Wellness Centers & Programs**
Individualized Supported Services (IPS) – Employment
- INN -> CSS Transition

### Children, Youth and Families System of Care

Community Services and Supports: FSP
**Child IFSP - eligibility criteria modified**

**TAY FSP – increased capacity by 25 slots**

**CSS: General System Development (GSD)**
**TAY Outpatient - increase capacity by 41 slots**
### AOT Implementation Concerns

<table>
<thead>
<tr>
<th>Adult/Older Adult System of Care Community Services and Supports (CSS) County Staff Duties</th>
<th>Community Based Organizations’ Services Duties</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Hearing/Settlement Agreement/Court (Office of the County Counsel, Office of the Public Defender, Behavioral Health Treatment Court (BHTC))</td>
<td>• Expand Current ACT &amp; FACT contract by adding 50 slots</td>
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<td>• Management of Operations</td>
<td>• Expansion of Housing &amp; Flex Funding - Outreach &amp; Treatment</td>
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<tr>
<td>• Referral, Outreach &amp; Triage: Triage team- Psychologist, licensed psychiatric social workers, Rehabilitation Counselors, Peer Support Workers and Psychiatrist</td>
<td>• Data Collection and Reporting</td>
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<tr>
<td>• Data Analysis: Management Analyst</td>
<td>• Expansion of Crisis Residential Contract by 25 Slots</td>
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<tr>
<td>• Contract Monitoring</td>
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<td>• Training and Education</td>
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- **County Infrastructure Cost: $4,620,912**
- **Community Based Treatment Related Cost: $7,671,268**

**Estimated Medi-Cal Reimbursements** ($1,947,667)

**Estimated Total Cost Across the County to Implement AOT Annually** $10,344,513
Adult and Older Adult System of Care

CSS: Crisis and Hospital Diversion Initiative
Adult Residential Treatment – expansion for 28 additional beds

Capital Facilities and Technological Needs (CFTN):
Adult Residential Treatment Facility:
Project 650 S. Bascom Ave Site
Renovation Costs and Equipment Purchase ($1.5 Million)
<table>
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<tr>
<th>Adult and Older Adult System of Care</th>
<th>Access/Unplanned Services Division</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Services and Supports: Outreach &amp; Engagement (Reengagement Initiative)</td>
<td>• Community Services and Supports: In-Home Outreach Teams (IHOT) - Reallocate $100K of cost-based invoicing to case management activities (Bill Wilson) to align providers in terms of expected service production</td>
</tr>
<tr>
<td>Prevention and Early Intervention (PEI): Access and Linkage at Vietnamese American Service Center (VASC) - dedicated 2FTE MHPSW Team</td>
<td>• Prevention and Early Intervention: LGBTQ Access &amp; Linkage LGBTQ Wellness Center – utilize existing finds to add 1 FTE Community Outreach Worker (current EH MSW) and 1 FTE Management Analyst (current EH)</td>
</tr>
<tr>
<td></td>
<td>• Prevention and Early Intervention: Suicide Prevention – Add 1 PM I Program Manager I to provide day-to-day oversight over the program operation and evaluation as well as Strengthen Suicide Prevention Outreach to Older Adults, Diverse Communities</td>
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Respond to Children Going Back to School

**Children, Youth and Families System of Care**

**Community Services and Supports: GSD – Children’s Mobile Response and Stabilization Services (MRSS)**

Children’s Mobile Response contract by 10% to address the needs of children and youth upon the re-opening of schools this school year.

**Prevention and Early Intervention: School Based Strengthening Families**

PEI - SLS contracts by 10% and expansion of SLS Coordinators to address the needs of children and youth upon the re-opening of schools this school year.

For FY2023, the program will expand capacity to additional school districts.

**Prevention and Early Intervention: School Linked Services Initiatives Division**

Add 1 FTE Senior Mental Health Program Specialist in the School Linked Services Division to support growth of program and expansion of program to serve additional schools.
Engage Justice Involved Individuals in Services

**Adult and Older Adult System of Care**

- Community Services and Supports (CSS): Criminal Justice Services - FSP
  - Increasing capacity by 50 slots
- CSS: Criminal Justice Services Division
  - Intensive Outpatient (IOP)
    - Expanding services by 11 slots
- CJS: Transitional Housing Units (THU)
  - Expanding services by 20 slots
Data & Analytics Division

Technology Needs:
**Electronic Health Record (EHR)**

Support for 25 agencies are scheduled to go live with Provider Connect Enterprise (PCE). Costs related with billing package purchase and for staff time dedicated to integrating with PCE. One-time estimated cost $1,875,000 to support 25 county contracted providers.

Technology Needs:
**EHR FTE (staff)/Technology Services and Solutions (TSS)**

BHSD EHR Staff (QI, A&R)n and TSS ongoing costs related to charge back (TSS) - $2.64M

**Transfer from CSS fund to CFTN fund for ongoing TN**

FY2022 fund balance ($3.4M), estimated to be depleted with ongoing $2.6M in FY22 and (if approved) the ~ $1.9M one-time in FY22 to support 25 CCPs with their EHR.
Focus on Workforce Recruitment and Retention

Specialized Training for Providers

Workforce Education and Training (WET)

Career Pathway & Workforce Development: Stipends & Incentives to support MH Careers

- Develop Workforce Committee
- Participate in State WET Funds programs for Loan Repayment & Stipends.

Reconfigure and Consolidate the WET Workplan

1. WET Coordination
2. WET Training
3. WET Career Pathways and Development

Consolidation of Training WET Workplans

Promising and Evidence Based Practices, Cultural Humility, Welcoming and Collaboration with Key System Partners into one workplan

Transfer from CSS fund to WET fund for ongoing FTE/operating expenses

The WET Plan improves and transforms the behavioral health system by enhancing the skills of the workforce, expanding roles for consumers and family members and increasing cultural and linguistic diversity.
### Create an Effective Peer Workforce

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<th>WET</th>
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<tr>
<td>WET 3 - Career Pathway &amp; Workforce Development: Stipends &amp; Incentives to support MH Careers - move three (0.5) FTE Peer Interns from Training workplan and moved to WET 3 to maintain the peer intern program.</td>
<td>Office of Consumer Affairs  • Transfer of 1 FTE language code from Office of Family Affairs (OFA) to Office of Consumer Affairs (OCA)  • Add 1 FTE (from two 0.5FTEs) to maximize services delivery and staff retention</td>
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<td>Office of Family Affairs  • Add 1 FTE to a language code - maximize services to the monolingual population</td>
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QUESTION & ANSWER SESSION
FY2023 MHSA Annual Plan Update Proposed Planning Process

**Initiate FY23 Planning Process (July – Early August 2021)**

- **Kick-Off Meeting - July 15, 2021**
  - Program Planning Meetings to cover initial recommendations and provide Q&A session/discussion
  - CYF: 7/21, 7/23
  - AOA: 7/26, 8/2, 8/5
  - Finance: 8/9
  - Unplanned/Access/WET/CFTN: 8/11
- **Summary of initial recommendations and feedback provided at the meetings: 8/16**

**Follow-up Meetings (August – Early September 2021)**

- Program Refinement meetings will be in two parts for each area and provide Q&A
  - CYF: 8/20, 8/23
  - AOA: 8/26, 8/30
- Housing Overview Meeting: 8/27
- Unplanned/Access/WET/CFTN: 9/2, 9/7
- Summary Informational Session: 9/10
- Finance/Budget Session, Q&A: 9/14

**Draft Plan Review (September – December 2021)**

- **30-Day Public Comment Period – Aim for mid-September 2021**
- **Public Hearing with the Behavioral Health Board (BHB) – November 2021**
- **Board of Supervisor – December 2021**

**FY 2022 Mid-Year Adjustment**
Year-to-Date CY 2021
MHSA Planning Activities

Share Information with MHSA SLC and the Public
Conducted Meetings February – April 2021

Presented Program Utilization By Area*
CYF, Adult/Older Adult, Access/Unplanned Services
Finance-MHSA Projections

FY 2022 MHSA Plan
May 19, 2021
Public Hearing with the Behavioral Health Board
June 8, 2021
Approved by the County Board of Supervisors (BOS)

FY 2023** Kick-Off Meeting
July 15, 2021
Share Findings and Provide Revenue Estimate Updates

Phase I: July – Early August 2021
Present System Findings and Priorities by Area and Obtain Stakeholder Input
Identified the need for FY2022 Mid Year Adjustment

Phase II: Mid August – Early September 2021
Program Refinement, Stakeholder Input on Considerations, Strategies to Address Unmet Needs, etc.

*Program presentations available at https://bhsd.sccgov.org/about-us/mental-health-services-act

** FY 2023 plan covers July 1, 2022 to June 30, 2023
PLEASE PROVIDE US YOUR FEEDBACK ABOUT THE MEETING

https://www.surveymonkey.com/r/Sept10_SLCRefinement_Feedback
Thank you!

For any questions about MHSA and the FY2023 MHSA Planning Process, please email MHSA@hhs.sccgov.org.