FY2023 Program Refinement Meeting:
Access/Unplanned Services, Workforce Education & Training (WET), Capital Facilities and Technology Needs (CFTN), Part 1

Thursday, September 2, 2021, 2:30PM – 4PM
Zoom Virtual Meeting
**September 2, 2021 MHSA MEETING AGENDA 2:30 PM – 4:00 PM**

1. **Intro (Jeanne Moral) - 10 minutes**  
   - Stakeholder Leadership Committee (SLC) introductions  
   - Overview of Today’s meeting

2. **Review of FY2022 Mid Year Adjustment Recommendations and Overview of Program Considerations for FY2023 – 30 minutes**  
   - Access/Unplanned Services Division (Bruce Copley)  
   - Capital Facilities and Technological Needs (CFTN) (Michelle Ho, Brian Wagner)  
   - Workforce Education & Training (Jeannette Ferris)

3. **Additional Information - 5 minutes**  
   - 2021 Consumer Survey Results (Roshni Shah)  
   - Planning Process (Evelyn Tirumalai)

4. **Breakout activity (Jeanne Moral) - 40 mins**  
   - Conduct Breakout group to be facilitated by the MHSA Team  
   - Share feedback (All Groups)

5. **Conclusion/Next Steps - 5-10 mins**
Meeting Agreements

- Raise hand on Zoom or on camera to provide feedback.
  - Can also provide feedback in the chat box.
- Give space, take space.
PROGRAMMATIC CONSIDERATIONS FOR FY2022 MID YEAR ADJUSTMENT:
ACCESS/UNPLANNED SERVICES DIVISION
### PROPOSED FY2022 MID-YEAR ADJUSTMENTS AS A RESPONSE TO IMMEDIATE EMERGING NEEDS

<table>
<thead>
<tr>
<th>Considered for Modifications in FY2022</th>
<th>Summary</th>
<th>Addressing this Area of Need</th>
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<tbody>
<tr>
<td><strong>Community Services and Supports:</strong> In-Home Outreach Teams (IHOT)**</td>
<td>Maintain both contracts at current MFO. Reallocate $100K of cost-based invoicing from Bill Wilson to case management activities to align both providers in terms of expected service production. Work with Bill Wilson during the first quarter on improving data submissions. Explore updating the current IHOT referral process with AOA Division. Zero net impact as a result of reappropriation of existing approved allocation</td>
<td>Outreach and Engagement</td>
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<tr>
<td><strong>Prevention and Early Intervention:</strong> LGBTQ Access &amp; Linkage LGBTQ Wellness Center</td>
<td>Convert $300K Object II to Object I in order to add - 1 FTE Community Outreach Worker (current EH MSW) - 1 FTE Management Analyst (current EH) Zero net impact, reappropriation of existing approved allocation</td>
<td>Outreach and Engagement in the LGBTQ community</td>
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<tr>
<td><strong>Prevention and Early Intervention:</strong> Suicide Prevention</td>
<td>Replace 1 FTE Program Prevention Analyst II/I with Program Manager I to provide day-to-day oversight over the program operation and evaluation. A portion of object 2 in the amount of $3561 is being redirected to fund this portion, object 1.</td>
<td>Strengthen Suicide Prevention Outreach to Older Adults, Diverse Communities</td>
</tr>
</tbody>
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**01**

**Strengthen Suicide Prevention Outreach to Older Adults, Diverse Communities**

**02**

**Outreach and Engagement**
PROGRAMMATIC CONSIDERATIONS FOR FY2023 ANNUAL UPDATE:
ACCESS/UNPLANNED SERVICES DIVISION
<table>
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<tr>
<td><strong>Innovation Project: Psychiatric Emergency Response Team (PERT) Project</strong></td>
<td>Recommend filling 3 additional PSW II’s/MFT II’s and 1 HSR’s. Recommend no-cost extension the program for an additional 12 months through June 30, 2023, to allow the program to fully utilize MHSOAC-approved INN funds/gather enough data for analysis. Program would sunset at end of June 30, 2022 and unspent funds would otherwise be sent back to the State.</td>
<td>Outreach and Engagement</td>
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PROGRAMMATIC CONSIDERATIONS FOR FY2022 MID-YEAR ADJUSTMENT: CAPITAL FACILITIES AND TECHNOLOGICAL NEEDS (CFTN)
## Proposed FY2022 Mid-Year Adjustments as a Response to Immediate Emerging Needs

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<td>Technology Needs: EHR Project</td>
<td>Support CBOs in EHR implementation for FY 2023. An estimated 25 agencies are scheduled to go live with Provider Connect Enterprise (PCE). Bridge funding to support agencies that are scheduled to go live with Provider Connect Enterprise (PCE). Costs related with actual billing package purchase and for staff time dedicated to integrating with PCE. One-time estimated cost $1,875,000 to support 25 county contracted providers.</td>
<td>Prioritize data and analytics</td>
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PROGRAMMATIC CONSIDERATIONS FOR FY2023 ANNUAL UPDATE:
CAPITAL FACILITIES AND TECHNOLOGICAL NEEDS (CFTN)
### SUMMARY OF CONSIDERATIONS FOR MODIFICATIONS IN FY 2023

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<td>Capital Facilities:</td>
<td>Project 650 S. Bascom Ave Site Renovation Costs and Equipment Purchase Estimated at $1.5 Million</td>
<td>Expanding adult residential treatment services in the community setting.</td>
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<td>Adult Residential Treatment Facilities</td>
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<tr>
<td>Technology Needs:</td>
<td>EHR FTE (staff)/Technology Services and Solutions (TSS) ongoing annual costs require an additional transfer from CSS to CFTN to support these ongoing costs. Combined annual ongoing costs estimated at $2,640,000.</td>
<td>Prioritize data and analytics</td>
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<td>EHR Project (FTEs, TSS)</td>
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<tr>
<td>Transfer from CSS fund to CFTN</td>
<td>BHSD EHR Staff &amp; TSS ongoing costs at $4.1M related to TSS charge back and BHSD supporting QI and A&amp;R. Started FY2022 with $3.4M fund balance, this will be depleted with ongoing $2.6M in FY22 and (if approved) the ~ $1.9M one-time in FY22 to support 25 CCPs with their EHR.</td>
<td>Ongoing support for TN</td>
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<td>fund for ongoing TN in FY2023. *</td>
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**Transfers from Community Services and Supports to Capital Facilities and Technological Needs:**
*Pursuant to the Welfare and Institutions Code Section 5892(b), Counties may use a portion of their CSS funds for WET, CFTN and the Local Prudent Reserve. It is further specified that the total amount of CSS funding used for this purpose shall not exceed 20% of the total average amount of funds allocated to that County for the previous five years. The transferred funds have up to 10 years to be spent.

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01
Prioritize Data & Analytics

02
Focus on Housing
PROGRAMMATIC CONSIDERATIONS FOR FY2022 MID-YEAR ADJUSTMENT: WORKFORCE EDUCATION & TRAINING
## WORKFORCE EDUCATION AND TRAINING (WET): SUMMARY OF CONSIDERATIONS FOR FY2022

### Considered for Modification Mid-Year FY2022

<table>
<thead>
<tr>
<th>WET 6/7 - Career Pathway &amp; Workforce Development: Stipends &amp; Incentives to support MH Career</th>
<th>Summary</th>
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<tr>
<td>• Develop Workforce Committee to address recruitment and retention challenges</td>
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<td>Focus on Workforce Recruitment and Retention</td>
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<tr>
<td>• Participation in State WET Funds programs for Loan Repayment &amp; Stipends.  ✓ Santa Clara County required to provide local match of $609,477 to receive $1,846,899 for Loan Repayment &amp; Clinical Stipends.  ✓ Recommend to provide County match in FY 22 so that State WET funds can be used earlier to address Workforce retention strategy.</td>
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### 01 Specialized Training for Providers

02 Create an Effective Peer Workforce

03 Focus on Workforce Recruitment and Retention
PROGRAMMATIC CONSIDERATIONS FOR FY2023 ANNUAL UPDATE:
WORKFORCE EDUCATION & TRAINING
## UPDATED WET WORK PLAN FOR FY2023

<table>
<thead>
<tr>
<th>FY21 WET Work Plan</th>
<th>Proposed Reconfiguration/Consolidation of the WET Work Plan</th>
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<tbody>
<tr>
<td>W1: Workforce Education and Training Coordination</td>
<td>W1: WET Coordination</td>
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<td>W2: Promising Based Practices Training</td>
<td>W2: Trainings</td>
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<td>• Promising Based Practices Training</td>
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<td>• Cultural Humility Training</td>
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<td>• Welcoming Training</td>
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<td>• Collaboration with Key System Partners</td>
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<tr>
<td>W3: Cultural Humility Training</td>
<td>W3: Career Pathways &amp; Development</td>
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<td>• Career Pathway &amp; Development</td>
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<td>• Stipends &amp; Incentives</td>
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<td>W4: Welcoming Training</td>
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<td>W5: Collaboration with Key System Partners</td>
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<td>W6: Career Pathway &amp; Development</td>
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<tr>
<td>W7: Stipends &amp; Incentives to Support MH Career</td>
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## WORKFORCE EDUCATION AND TRAINING (WET): SUMMARY OF CONSIDERATIONS FOR FY2023

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| **WET 2 – Training for Providers:** Consolidation of Training WET Workplans - Promising and Evidence Based Practices, Cultural Humility, Welcoming and Collaboration with Key System Partners into one workplan | • Training Manager (MHPS II) and Associate Training & Staff Development Specialist are now in WET 2.  
• Consolidate all the training workplans and training funds into WET 2.  
• Move the three (0.5) Peer Interns to WET 3  
• Training Manager scope will be expanded to develop a clinical training plan for new clinical providers and to coordinate the Co-Occurring training series and Transformational Care Planning training.  
• Focus on providing Cultural Humility, Faith-Based, Trauma informed and Suicide Prevention trainings.  
• Hybrid training model to be implemented with the appropriate technological equipment.  
• Expand CIT, 5150 and De-escalation training and upgrade 5150 training registration system. | Offer Specialized Trainings for Providers |

### Specialized Training for Providers

| 01 | Specialized Training for Providers |
| 02 | Create an Effective Peer Workforce |
| 03 | Focus on Workforce Recruitment and Retention |
**WORKFORCE EDUCATION AND TRAINING (WET): SUMMARY OF CONSIDERATIONS FOR FY2023**

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| **WET 3 - Career Pathway & Workforce Development:** Stipends & Incentives to support MH Career | • Move 1.0 FTE Associate Management Analyst (AMA) from CSS, Learning Partnership to W3  
• Participation in State WET Funds programs for Loan Repayment & Stipends. Santa Clara County required to provide local match of $609,477 to receive $1,846,899 for Loan Repayment & Clinical Stipends.  
• Continue SJSU Scholarship program and research other Scholarship possibilities.  
• Student Intern program will resume for County programs  
• Stipends for both County and Contract Provider Student/Peer Interns  
• Workforce Committee to address recruitment and retention challenges | Focus on Workforce Recruitment and Retention |

| **Transfer from CSS fund to WET fund for ongoing FTE/operating expenses in FY2023.** | The three (0.5) FTE Peer Interns from Training workplan and moved to WET 3 to maintain the peer intern program. | Create an Effective Peer Workforce |

| Transfers from Community Services and Supports to Workforce Education and Training (WET): | The WET Plan improves and transforms the behavioral health system by enhancing the skills of the workforce, expanding roles for consumers and family members and increasing cultural and linguistic diversity. The annual cost of WET is $3.1M for FY2023. | Ongoing Support for WET activities. |

*Pursuant to the Welfare and Institutions Code Section 5892(b), Counties may use a portion of their CSS funds for WET, CFTN and the Local Prudent Reserve. It is further specified that the total amount of CSS funding used for this purpose shall not exceed 20% of the total average amount of funds allocated to that County for the previous five years. The transferred funds have up to 10 years to be spent.*
ADDITIONAL CONSIDERATIONS: CONSUMER SURVEY RESULTS, FEBRUARY 2021.
2021 Client/Consumer Survey Findings
TOP 4 GREATEST NEEDS OF THE SYSTEM AMONG ALL CLIENTS/CONSUMERS

• Services should be focused on wellness, recovery and hope.

• Services should focus on what the client thinks is important.

• We need different types of services.

• Service providers should talk to each other.
Overall high satisfaction with MHSA funded services

There are some key areas of improvement:

- Focus of services
- Coordination of services
- Support to clients from providers on:
  - Involvement of family members/loved ones
  - Other supportive services

Differences in satisfaction levels by cultural groups should be considered when evaluating programmatic changes for FY2023 annual plan update
The MHSA intends that there be a **meaningful stakeholder process** to provide subject matter expertise to the **development of plans focused on utilizing the MHSA funds at the local level**, including participation from community stakeholders.

The community planning process should work to create an annual MHSA plan that:
- Is integrated with other initiatives
- Is realistic and feasible
- Builds upon previous accomplishments
- Measures success
- Aligns with the spirit of the MHSA and complies with current regulations
1. **Conduct Breakout Sessions**
   (facilitated by the MHSA Team)

2. **Share Discussion**
   with the main group
1. CONDUCT BREAKOUT SESSIONS (FACILITATED BY THE MHSA TEAM)

What concerns do you have about the recommendations?

What else do you suggest to address the needs?

What should be modified/adjusted?
2. SHARE DISCUSSION WITH THE MAIN GROUP
FY2023 MHSA Annual Plan Update Proposed Planning Process

*Initiate FY23 Planning Process (July – Early August 2021)*

- **Kick-Off Meeting** - July 15, 2021
- **Program Planning Meetings** to cover initial recommendations and provide Q/A session/discussion
  - CYF: 7/21, 7/23
  - AOA: 7/26, 8/2, 8/5
  - Finance: 8/9
  - Unplanned/Access/WET/CFTN: 8/11
- **Summary of initial recommendations and feedback provided at the meetings**: 8/16

*Follow-up Meetings (August – Early September 2021)*

- **Program Refinement** meetings will be in two parts for each area and provide Q&A
  - CYF: 8/20, 8/23
  - AOA: 8/26, 8/30
  - Housing Overview Meeting: 8/27
  - Unplanned/Access/WET/CFTN: 9/2, 9/7
  - Hold Finance Meeting: TBD
  - Summary Informational Session #1: 9/10
  - Summary Information Session #2: 9/14

*30-Day Public Comment Period – Aim for mid-September 2021*

- **Public Hearing with the Behavioral Health Board (BHB)** – November 2021
- **Board of Supervisors** – December 2021

*Draft Plan Review (September – December 2021)*

-FY 2022 Mid-Year Adjustment
Year-to-Date CY 2021
MHSA Planning Activities

Share Information with MHSA SLC and the Public Conducted Meetings February – April 2021

Presented Program Utilization By Area* CYF, Adult/Older Adult, Access/Unplanned Services Finance-MHSA Projections

FY 2022 MHSA Plan
May 19, 2021
Presented Program Utilization By Area

Public Hearing with the Behavioral Health Board
June 8, 2021
Approved by the County Board of Supervisors (BOS)

FY 2023** Kick-Off Meeting
July 15, 2021
Share Findings and Provide Revenue Estimate Updates

Phase I: July – Early August 2021
Present System Findings and Priorities by Area and Obtain Stakeholder Input
Identified the need for FY2022 Mid Year Adjustment

Phase II: Mid August – Early September 2021
Program Refinement, Stakeholder Input on Considerations, Strategies to Address Unmet Needs, etc.

*Program presentations available at https://bhsd.sccgov.org/about-us/mental-health-services-act

** FY 2023 plan covers July 1, 2022 to June 30, 2023
PLEASE PROVIDE US YOUR FEEDBACK ABOUT THE MEETING

https://www.surveymonkey.com/r/Sept2_SLC_Feedback
Thank you!

For any questions about MHSA and the FY2023 MHSA Planning Process, please email MHSA@hhs.sccgov.org.