

# Mental Health Services Act (MHSA) Stakeholder Leadership Committee (SLC) Fiscal Year (FY) 2023 Planning Meeting

**FY2023 Program Refinement Meeting:**  
Access/Unplanned Services, Workforce Education & Training  
(WET), Capital Facilities and Technology Needs (CFTN), Part 2

**Tuesday, September 7, 2021, 3:00PM – 4:30PM**  
**Zoom Virtual Meeting**



COUNTY OF SANTA CLARA  
**Behavioral Health Services**

Supporting Wellness and Recovery

## September 7, 2021 MHSA MEETING AGENDA 3:00 PM – 4:30 PM

### 1. Intro (Jeanne Moral) - 10 minutes

- Stakeholder Leadership Committee (SLC) introductions
- Overview of Today's meeting

### 2. Review of FY2022 Mid Year Adjustment Recommendations and Overview of Program Considerations for FY2023 – 15 minutes

- Access/Unplanned Services Division (Bruce Copley)
- Capital Facilities and Technological Needs (CFTN) (Margaret Obilor, Tina Cordero)
- Workforce Education & Training (Jeanne Moral)

### 3. Question & Answer – 60 minutes

### 5. Conclusion/Next Steps - 5 mins

# Meeting Agreements



Raise hand on  
Zoom or on camera  
to provide feedback.

Can also  
provide  
feedback in  
the chat box.



Give space, take space.

**PROGRAMMATIC CONSIDERATIONS FOR FY2022 MID YEAR ADJUSTMENT:  
ACCESS/UNPLANNED SERVICES DIVISION**

## PROPOSED FY2022 MID-YEAR ADJUSTMENTS AS A RESPONSE TO IMMEDIATE EMERGING NEEDS

Considered for Modifications in FY2022	Summary	Addressing this Area of Need
Community Services and Supports: <b>In-Home Outreach Teams (IHOT)</b>	Maintain both contracts at current MFO. Reallocate \$100K of cost-based invoicing from Bill Wilson to case management activities to align both providers in terms of expected service production. Work with Bill Wilson during the first quarter on improving data submissions. Explore updating the current IHOT referral process with AOA Division. Zero net impact as a result of reappropriation of existing approved allocation	Outreach and Engagement
<i>Prevention and Early Intervention:</i> <b>LGBTQ Access &amp; Linkage LGBTQ Wellness Center</b>	Add: 1 FTE Community Outreach Worker (current EH MSW) and 1 FTE Management Analyst (current EH). Zero net impact, reappropriation of existing approved allocation	Outreach and Engagement in the LGBTQ community
Prevention and Early Intervention: <b>Suicide Prevention</b>	Replace 1 FTE Program Prevention Analyst II/I with Program Manager I to provide day-to-day oversight over the program operation and evaluation. A portion of object 2 in the amount of \$3561 is being redirected to fund this portion, object 1.	Strengthen Suicide Prevention Outreach to Older Adults, Diverse Communities

01

Strengthen Suicide Prevention Outreach to Older Adults, Diverse Communities

02

Outreach and Engagement



COUNTY OF SANTA CLARA  
**Behavioral Health Services**

**PROGRAMMATIC CONSIDERATIONS FOR FY2023 ANNUAL UPDATE:  
ACCESS/UNPLANNED SERVICES DIVISION**

# SUMMARY OF CONSIDERATIONS FOR MODIFICATIONS IN FY 2023

Considered for Modifications in FY2023	Summary	Addressing this Area of Need
<p>Innovation Project: <b>Psychiatric Emergency Response Team (PERT) Project</b></p>	<p>Recommend filling 3 additional PSW II's/MFT II's and 1 HSR's. Recommend no-cost extension the program for an additional 12 months through June 30, 2023, to allow the program to fully utilize MHSOAC-approved INN funds/gather enough data for analysis. Program would sunset at end of June 30, 2022 and unspent funds would otherwise be sent back to the State.</p>	<p>Outreach and Engagement</p>

01

Strengthen Suicide Prevention Outreach to Older Adults, Diverse Communities

02

Otreach and Engagement



COUNTY OF SANTA CLARA  
**Behavioral Health Services**

**PROGRAMMATIC CONSIDERATIONS FOR FY2022 MID-YEAR ADJUSTMENT:  
CAPITAL FACILITIES AND TECHNOLOGICAL NEEDS (CFTN)**



## PROPOSED FY2022 MID-YEAR ADJUSTMENTS AS A RESPONSE TO IMMEDIATE EMERGING NEEDS

Considered for Modifications in FY2022	Summary	Addressing this Area of Need
Technology Needs: EHR Project	Support CBOs in EHR implementation for FY 2023. An estimated 25 agencies are scheduled to go live with Provider Connect Enterprise (PCE). Bridge funding to support agencies that are scheduled to go live with Provider Connect Enterprise (PCE). Costs related with actual billing package purchase and for staff time dedicated to integrating with PCE. One-time estimated cost \$1,875,000 to support 25 county contracted providers.	Prioritize data and analytics

01

Prioritize Data &  
Analytics



COUNTY OF SANTA CLARA  
**Behavioral Health Services**

**PROGRAMMATIC CONSIDERATIONS FOR FY2023 ANNUAL UPDATE:  
CAPITAL FACILITIES AND TECHNOLOGICAL NEEDS (CFTN)**

## SUMMARY OF CONSIDERATIONS FOR MODIFICATIONS IN FY 2023

Considered for Modifications in FY2023	Summary	Addressing this Area of Need
Capital Facilities: Adult Residential Treatment Facilities	Project 650 S. Bascom Ave Site Renovation Costs and Equipment Purchase Estimated at \$1.5 Million	Expanding adult residential treatment services in the community setting.
Technology Needs: EHR Project (FTEs, TSS)	EHR FTE (staff)/Technology Services and Solutions (TSS) ongoing annual costs require an additional transfer from CSS to CFTN to support these ongoing costs. Combined annual ongoing costs estimated at \$2,640,000.	Prioritize data and analytics
Transfer from CSS fund to CFTN fund for ongoing TN in FY2023. *	BHSD EHR Staff & TSS ongoing costs at <b>\$4.1M</b> related to TSS charge back and BHSD supporting QI and A&R. Started FY2022 with \$3.4M fund balance, this will be depleted with ongoing \$2.6M in FY22 and (if approved) the ~ \$1.9M one-time in FY22 to support 25 CCPs with their EHR.	Ongoing support for TN

### Transfers from Community Services and Supports to Capital Facilities and Technological Needs:

\*Pursuant to the **Welfare and Institutions Code Section 5892(b)**, Counties may use a portion of their CSS funds for WET, CFTN and the Local Prudent Reserve. It is further specified that the total amount of CSS funding used for this purpose shall not exceed 20% of the total average amount of funds allocated to that County for the previous five years. The transferred funds have up to 10 years to be spent.

01

Prioritize Data &  
Analytics

02

Focus on Housing



COUNTY OF SANTA CLARA  
**Behavioral Health Services**

**PROGRAMMATIC CONSIDERATIONS FOR FY2022 MID-YEAR ADJUSTMENT:  
WORKFORCE EDUCATION & TRAINING**

# WORKFORCE EDUCATION AND TRAINING (WET): SUMMARY OF CONSIDERATIONS FOR FY2022

Considered for Modification Mid-Year FY2022	Summary	Addressing this Area of Need
<p><b>WET 6/7 - Career Pathway &amp; Workforce Development:</b> Stipends &amp; Incentives to support MH Career</p>	<ul style="list-style-type: none"> <li>• Develop Workforce Committee to address recruitment and retention challenges</li> <li>• Participation in State WET Funds programs for Loan Repayment &amp; Stipends.                             <ul style="list-style-type: none"> <li>✓ Santa Clara County required to provide local match of \$609,477 to receive \$1,846,899 for Loan Repayment &amp; Clinical Stipends.</li> <li>✓ Recommend to provide County match in FY 22 so that State WET funds can be used earlier to address Workforce retention strategy.</li> </ul> </li> </ul>	<p>Focus on Workforce Recruitment and Retention</p>

<p>01 Specialized Training for Providers</p>	<p>02 Create an Effective Peer Workforce</p>	<p>03 Focus on Workforce Recruitment and Retention</p>
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**PROGRAMMATIC CONSIDERATIONS FOR FY2023 ANNUAL UPDATE:  
WORKFORCE EDUCATION & TRAINING**

## UPDATED WET WORK PLAN FOR FY2023

FY21 WET Work Plan	Proposed Reconfiguration/Consolidation of the WET Work Plan
W1: Workforce Education and Training Coordination	W1: WET Coordination
W2: Promising Based Practices Training	W2: Trainings <ul style="list-style-type: none"> <li>• Promising Based Practices Training</li> <li>• Cultural Humility Training</li> <li>• Welcoming Training</li> <li>• Collaboration with Key System Partners</li> </ul>
W3: Cultural Humility Training	
W4: Welcoming Training	
W5: Collaboration with Key System Partners	
W6: Career Pathway & Development	
W7: Stipends & Incentives to Support MH Career	

# WORKFORCE EDUCATION AND TRAINING (WET): SUMMARY OF CONSIDERATIONS FOR FY2023

Considered for Modification FY 2023	Summary	Addressing this Area of Need
<p><b>WET 2 – Training for Providers:</b> Consolidation of Training WET Workplans - Promising and Evidence Based Practices, Cultural Humility, Welcoming and Collaboration with Key System Partners into one workplan</p>	<ul style="list-style-type: none"> <li>• Training Manager (MHPS II) and Associate Training &amp; Staff Development Specialist are now in WET 2.</li> <li>• Consolidate all the training workplans and training funds into WET 2.</li> <li>• Move the three (0.5) Peer Interns to WET 3</li> <li>• Training Manager scope will be expanded to develop a clinical training plan for new clinical providers and to coordinate the Co-Occurring training series and Transformational Care Planning training.</li> <li>• Focus on providing Cultural Humility, Faith-Based, Trauma informed and Suicide Prevention trainings.</li> <li>• Hybrid training model to be implemented with the appropriate technological equipment.</li> <li>• Expand CIT, 5150 and De-escalation training and upgrade 5150 training registration system.</li> </ul>	<p>Offer Specialized Trainings for Providers</p>

<p>01 Specialized Training for Providers</p>	<p>02 Create an Effective Peer Workforce</p>	<p>03 Focus on Workforce Recruitment and Retention</p>
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# WORKFORCE EDUCATION AND TRAINING (WET): SUMMARY OF CONSIDERATIONS FOR FY2023

Considered for Modification FY 2023	Summary	Addressing this Area of Need
<b>WET 3 - Career Pathway &amp; Workforce Development:</b> Stipends & Incentives to support MH Career	<ul style="list-style-type: none"> <li>• Move 1.0 FTE Associate Management Analyst (AMA) from CSS, Learning Partnership to W3</li> <li>• Continue SJSU Scholarship program and research other Scholarship possibilities.</li> <li>• Student Intern program will resume for County programs</li> <li>• Stipends for both County and Contract Provider Student/Peer Interns</li> <li>• Workforce Committee to address recruitment and retention challenges</li> </ul>	Focus on Workforce Recruitment and Retention
<b>WET 3 - Career Pathway &amp; Workforce Development:</b> Stipends & Incentives to support MH Career	The three (0.5) FTE Peer Interns from Training workplan and moved to WET 3 to maintain the peer intern program.	Create an Effective Peer Workforce
<b>Transfer from CSS fund to WET fund</b> for ongoing FTE/operating expenses in FY2023. *	The WET Plan improves and transforms the behavioral health system by enhancing the skills of the workforce, expanding roles for consumers and family members and increasing cultural and linguistic diversity. The annual cost of WET is \$3.1M for FY2023.	Ongoing Support for WET activities.

**Transfers from Community Services and Supports to Workforce Education and Training (WET):**

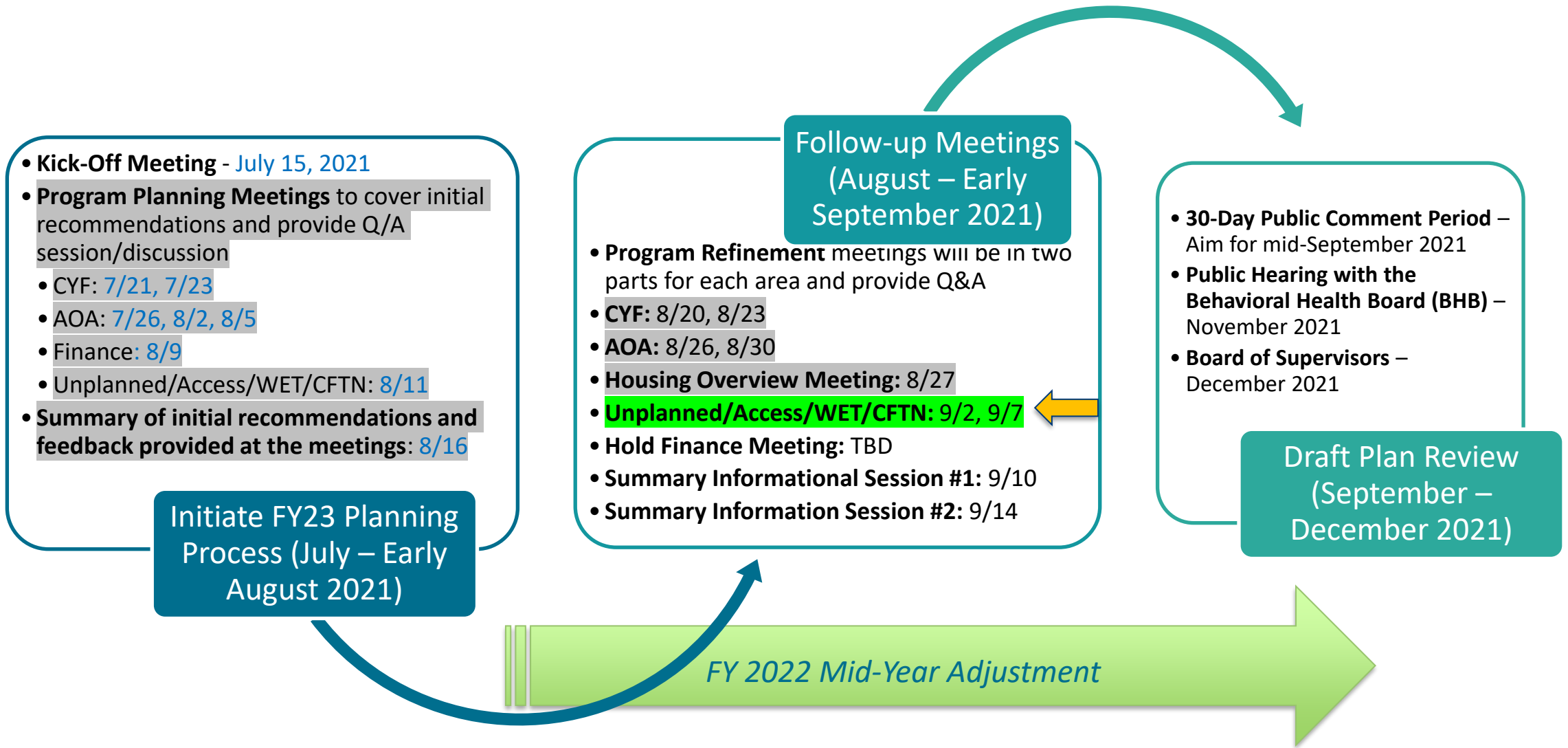
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01 Specialized Training for Providers	02 Create an Effective Peer Workforce	03 Focus on Workforce Recruitment and Retention
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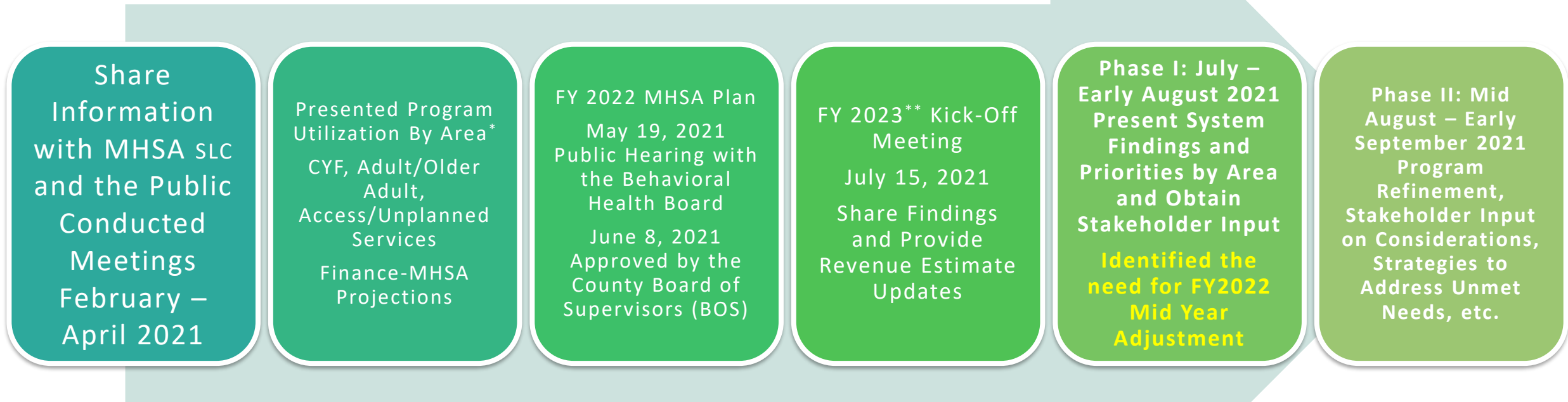
**QUESTION &  
ANSWER  
SESSION**



# FY2023 MHSA Annual Plan Update Proposed Planning Process



# Year-to-Date CY 2021 MHSA Planning Activities



\*Program presentations available at <https://bhsd.sccgov.org/about-us/mental-health-services-act>

\*\* FY 2023 plan covers July 1, 2022 to June 30, 2023



PLEASE PROVIDE  
US YOUR  
FEEDBACK ABOUT  
THE MEETING





# Thank you!

For any questions about MHSA and the FY2023  
MHSA Planning Process, please email  
[MHSA@hhs.sccgov.org](mailto:MHSA@hhs.sccgov.org).

