OVERVIEW OF THE OFFICE OF SUPPORTIVE HOUSING

Consuelo Hernandez: Director, County of Santa Clara Office of Supportive Housing
Shelly Barbieri: Supportive Housing System Program Manager III, County of Santa Clara Office of Supportive Housing
The Office of Supportive Housing’s (OSH) mission is to increase the supply of housing and supportive housing that is affordable and available to extremely low income and/or special needs households. OSH supports the County mission of promoting a healthy, safe, and prosperous community by ending and preventing homelessness.
Housing special needs populations is a county service and therefore the County must take an active role in developing, financing and supporting various types of affordable housing for the populations that we serve.

- Increase the scope and breadth of supportive housing for special needs populations, including homeless and chronically homeless persons.
- Increase the supply of housing that is affordable to extremely low income (ELI) households.
- Improve coordination and collaboration among the County, the cities, other governmental agencies and the affordable housing community.
FY 2022 Organization by Budget Unit

County Chief Operating Officer

OSH Director

Housing & Community Development

Rapid Rehousing, Homelessness Prevention & Crisis Response

CoC Quality Improvement, Fiscal, Planning & Admin

Supportive Housing Services

Permanent Supportive Housing (BHSD BU)

Outreach & Engagement (HHS BUs)

BHSD Director

SCVHHS CEO / Deputy County Exec.

VMC CEO

VHHP (Under Ambulatory Care)

Existing VHHP Programs & Clinics

VHHP Permanent Supportive Housing Team
Supportive Housing System

- Homelessness Prevention
- Rapid Rehousing
- Permanent Supportive Housing
- Transitional Housing

- Coordinated Assessment System
- Homeless Management Information System
- Housing & Community Development
- Case Finding and Outreach

Interim Housing & Temporary Shelter
County Investments, FY 2019-20*

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Coordination and Administration</td>
<td>$ 6,554,675</td>
</tr>
<tr>
<td>Crisis Response</td>
<td>$ 18,517,179</td>
</tr>
<tr>
<td>Homelessness Prevention</td>
<td>$ 11,727,739</td>
</tr>
<tr>
<td>Rapid Rehousing</td>
<td>$ 16,816,959</td>
</tr>
<tr>
<td>Permanent Supportive Housing</td>
<td>$ 22,241,006</td>
</tr>
<tr>
<td>Housing and Community Development</td>
<td>$ 4,274,187</td>
</tr>
<tr>
<td>Other</td>
<td>$ 7,518,075</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$ 87,649,820</strong></td>
</tr>
</tbody>
</table>

*Does not include special funds such as Housing Bond or CDBG
Supportive Housing System Capacity by Program Type as of March 2021

*Capacity reflects the number of households that can be served by night unless otherwise indicated*

Program Capacity (Units or Households)

<table>
<thead>
<tr>
<th>Program Type</th>
<th>Mar 2020</th>
<th>Mar 2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permanent Supportive Housing (PSH)</td>
<td>3,485</td>
<td>3,519</td>
</tr>
<tr>
<td>Rapid Rehousing (RRH)</td>
<td>1,515</td>
<td>1,736</td>
</tr>
<tr>
<td>Transitional Housing (TH)</td>
<td>442</td>
<td>347</td>
</tr>
<tr>
<td>Emergency Shelter (ES)</td>
<td>933</td>
<td>1,836</td>
</tr>
<tr>
<td>Cold Weather Shelter (CWS)</td>
<td>278</td>
<td>354</td>
</tr>
<tr>
<td>Safe Parking (SP)</td>
<td>109</td>
<td>191</td>
</tr>
<tr>
<td>Homelessness Prevention (HP)</td>
<td>1,540</td>
<td>2,140</td>
</tr>
</tbody>
</table>

*Capacity reflects the number of households that can be served per night except for RRH and HP, which reflect the estimated number of households that can be served annually.*
### County Housing Production Goals and Progress

<table>
<thead>
<tr>
<th>Unit / Affordability Type</th>
<th>Total Units</th>
<th>Unit Goals</th>
<th>% of Goal Met</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permanent Supportive Housing</td>
<td>1,503</td>
<td>1,800</td>
<td>83%</td>
</tr>
<tr>
<td>Rapid Rehousing</td>
<td>314</td>
<td>1,600</td>
<td>20%</td>
</tr>
<tr>
<td>Affordable to ELI Households</td>
<td>562</td>
<td>800</td>
<td>71%</td>
</tr>
<tr>
<td>Affordable to VLI Households</td>
<td>598</td>
<td>600</td>
<td>98%</td>
</tr>
<tr>
<td><strong>Totals</strong></td>
<td><strong>2,977</strong></td>
<td><strong>4,800</strong></td>
<td><strong>62%</strong></td>
</tr>
</tbody>
</table>

**YEAR 4 IMPLEMENTATION**

- **$533,001,528** in multi-family housing development approved
- **7 CITIES**
- **2,969 NEW APARTMENTS**
- **618 UNITS RENOVATED**
- **34 HOUSING DEVELOPMENTS**
- **$25 MILLION FIRST-TIME HOMEOWNER PROGRAM**

*As of February 2021. The implementation update does not include County acquisitions.*
Five-Year Community Plan to End Homelessness
Supportive Housing System Progress 2015-2019
Thanks to the collective efforts of partners throughout the community, over the past five years, we have done the following:

Helped 8,884 households resolve their homelessness, representing 14,132 people

Doubled the number of supportive housing units in Santa Clara County
Doubled our temporary housing and emergency shelter capacity

Launched a new homelessness prevention system that now serves about 1,000 households annually
Led a community-wide campaign that has successfully housed more than 1,600 veterans and engaged nearly 800 private landlords in the effort

Voters approved $950 million to develop affordable housing through the 2016 Measure A Affordable Housing Bond and raised another $100 million in private contributions to support the implementation of the community plan
### By 2025, we will:

<table>
<thead>
<tr>
<th>Achieve a <strong>30% reduction</strong> in annual inflow of people becoming homeless*</th>
<th>House <strong>20,000 people</strong> through the supportive housing system</th>
</tr>
</thead>
<tbody>
<tr>
<td>Expand the <strong>Homelessness Prevention System and other early interventions</strong> to serve <strong>2,500 people per year</strong></td>
<td><strong>Double</strong> temporary housing and shelter capacity to reduce the number of people sleeping outside</td>
</tr>
<tr>
<td>Address the <strong>racial inequities present</strong> among unhoused people and families and track progress toward reducing disparities</td>
<td></td>
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**AGGRESSIVE TARGETS**
It’s Not a Program It’s a Movement

Establish Supportive Housing System

Construct New Supportive Housing Apts.

Improve the Housing Production System

Harness the Power of the Safety-Net

Create an Economy that Works for Everyone

Expanding Collective Impact and Shared Responsibility
County of Santa Clara

- Integrate specialty mental health services and funding as part of PSH
- Integrate safety-net programs into the supportive housing system
- Provide integrated medical services to enhance supportive housing programs
- Advocate for supportive / ELI housing

Photos courtesy of the Mercury News
ENDING HOMELESSNESS
IN SANTA CLARA COUNTY
QUESTIONS?