



COUNTY OF SANTA CLARA  
**Behavioral Health Services**

Program funded by  
Mental Health Services Act (MHSA)  
<http://www.sccbhsd.org/mhsa>



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**Office of Family Affairs**  
County of Santa Clara  
Behavioral Health Services Department



**OFFICE OF FAMILY AFFAIRS**

1075 East Santa Clara Street, 2nd Floor  
San Jose, CA 95116  
(408) 792-2166

Website [www.sccbhsd.org/ofa](http://www.sccbhsd.org/ofa)



## Community Resources

**Behavioral Health Call Center** .....1-800-704-0900

- Press 1: Suicide and Crisis
- Press 2: Adult Mobile Crisis Services  
Under the age of 18: 1 408 379-9085
- Press 3: Behavioral Health Urgent Care 8:00 A.M. – 7:00 P.M.
- Press 4: Referrals for Mental Health & Substance Use
- Press 5: General Information

**Suicide and Crisis Hotline** ..... 1 855-278-4204

**Crisis Text Line–English only**.....Text RENEW to 741741

**VASC** .....1 408-518-6200

**Vietnamese American Service Center**

**Domestic Violence Hotline**

Next Door Solutions .....1 408-279-2962

*24 hours a day, 7 days a week, 365 days a year*

**Report Child Abuse & Neglect Hotline**...1 833-SCC-KIDS

*24 hours a day, 7 days a week, 365 days a year*

**Report Elder Abuse & Neglect Hotline**...1 800-414-2002

*24 hours a day, 7 days a week, 365 days a year*

**Youth Substance Use Treatment Services Call Center**

M – F 9:00 A.M. – 6:00 P.M. ....1 408-272-6518

After Hours .....1 800-488-9919

**Emergencies** .....911

Ask for a **Crisis Intervention Trained (CIT) Officer**

**Behavioral Health Services Department Website**  
[www.sccbhsd.org](http://www.sccbhsd.org)



## Program Services

### Office of Family Affairs

Mental health issues can have a devastating effect on families, friends and loved ones. As family members ourselves, we can help your family get back to living a healthy, and meaningful life by promoting wellness and recovery and providing hope with the following services:

- Peer support for individuals, families, support system
- Family support group
- Family WRAP® in English and Español
- Advocacy in the Mental Health Court
- Support at Behavioral Health Urgent Care
- Support for justice involved clients



## Program Mission

Our mission is to empower family members and their loved ones with accessible education, support, and resources opportunities.

The Office of Family Affairs assists families in navigating the behavioral health system of care. We offer direct support, information and education with the goal of providing recovery and hope.

## Hours of Operation

**Monday – Friday**  
8:00 A.M. – 5:00 P.M.  
Except major holidays